

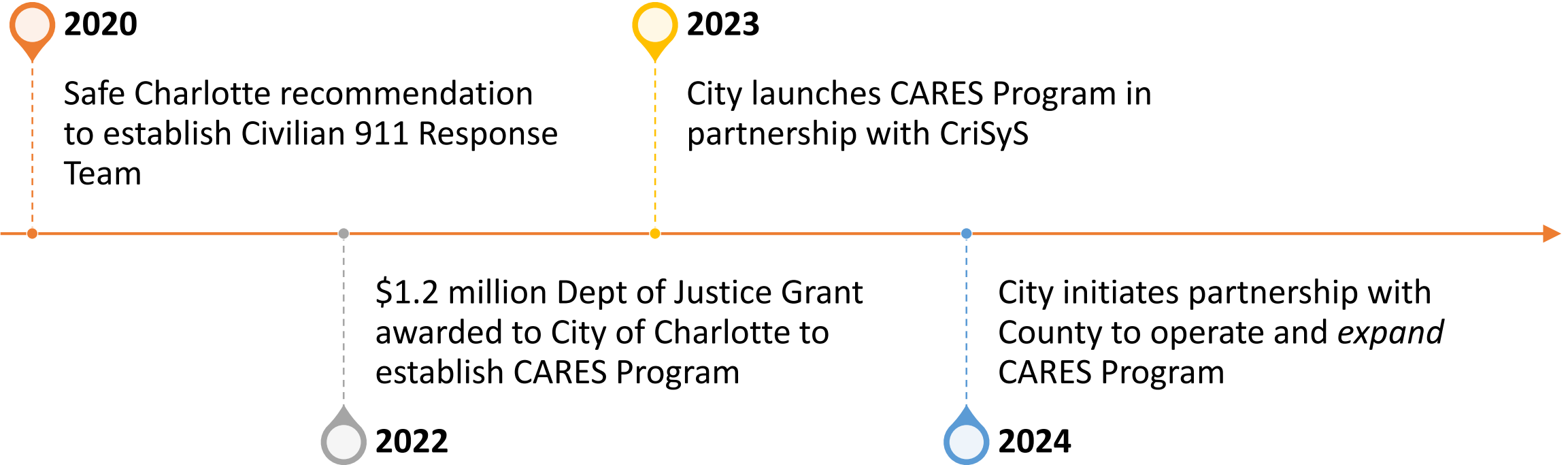


# Community Assistance: Respond, Engage & Support (CARES) Program

Presented October 15, 2024

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Director,  
Mecklenburg County Public Health

# Background



# Background

## Durham, NC Community Response Team Site Visit: 7/12/24

MCPH and CSS Visited City of Durham CRT Program

Activities: Program overview, meetings with staff at all levels/roles, view vehicles, supplies, and technology, sample policies, procedures, etc.

### Durham Community Safety Department

#### Vehicle Supply Kits

- Top Supply Box
- Miscellaneous Supplies
  - Disposable gloves
  - Small flashlights
  - Disinfect spray
  - Masks
  - Emesis bags

- Middle Supply Box
- Harm Reduction
  - Safe sex kits
  - Narcan kits
  - Puncture resistant gloves
  - Grabber tool

- Bottom Supply Box
- Scene Safety
  - Sharps container
  - Traffic cones
  - Road flares
  - Reflective vests



#### Top Supply Box

Item	Quantity
Small Gloves	1 box*
Medium Gloves	1 box*
Large Gloves	1 box*
XL Gloves	1 box*
Small Flashlights	4
Emesis Bags	5
KN95 Masks	1 pack
Disposable Masks	1 pack
Disinfectant Spray	1

\*1 box = 1 small orange container

#### Middle Supply Box - Harm Reduction

Item	Quantity
Safe Sex Kit	6
Narcan Responder Kit	4
Puncture Resistant Gloves	1
Grabber Tool	1
Clipboard	1

#### Bottom Supply Box - Scene Safety

Item	Quantity
Traffic Cone	3
Road Flares (pack of X)	2
Reflective Vest (M/L)	3
Reflective Vest (XL/2XL)	1
Sharps Container	1



#### Snack Caddy

Item	Quantity
Tuna Salad	4
Chicken Salad	4
Applesauce	10
Granola Bar	10
Fruit Snacks	10
Pretzels	4

#### Clear Neighbor Bag

Item	Quantity
Winter Warmth Set	4
Socks	4

#### Back of Carseat

Item	Quantity
Hygiene Kit	5

#### Water Cooler

Item	Quantity
Water	15

#### Glovebox

Item	Quantity
Glass Break/Seatbelt Cutter Tool	1

#### Driver door compartment

Item	Quantity
Large Rechargeable Flashlight	1



# Proposed Timeline

- ✓ **September 9, 2024:** City Council approved request to negotiate contract with Mecklenburg County to operate and expand CARES Program
- **October 17, 2024:** County Manager requesting BOCC approval to establish new term-limited positions; funded as DOJ grant sub-awardee
- **November–December 2024:** Hire, on-board and complete foundational trainings for Phase I staff
- **January 1, 2025: Go LIVE - to avoid service interruption!**
- **July 1, 2025:** Begin Phase II (*expand service coverage*)



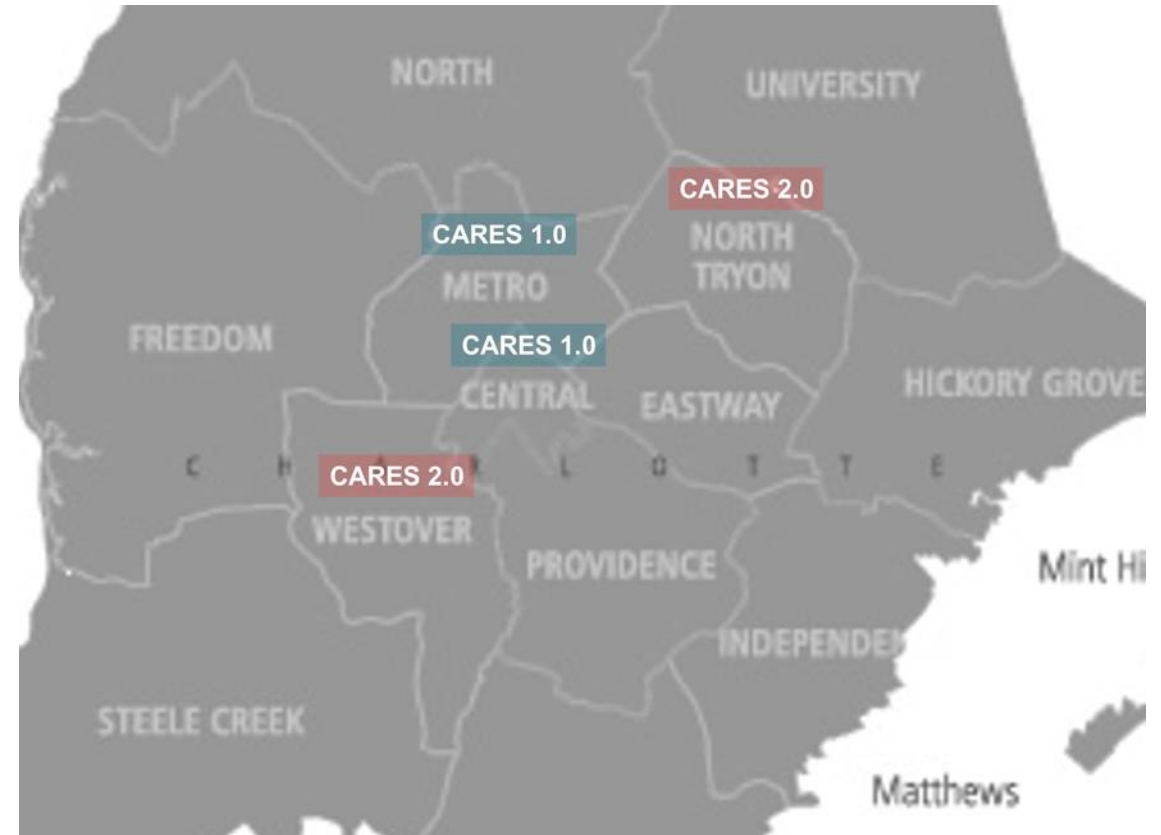
# Proposed Service Area

- **Current Service Level**

1 CARES team serving Central and Metro Divisions

- **Proposed Phase 2**

2 CARES teams serving Central, Metro, Westover, and North Tryon Divisions



# Proposed Operating Hours

## Time/Day of Homeless or Loitering Service Calls across CMPD Jurisdiction

Day/Hour	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	Total	
SUN																										
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TUE																										
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FRI																										
SAT																										
Total																										

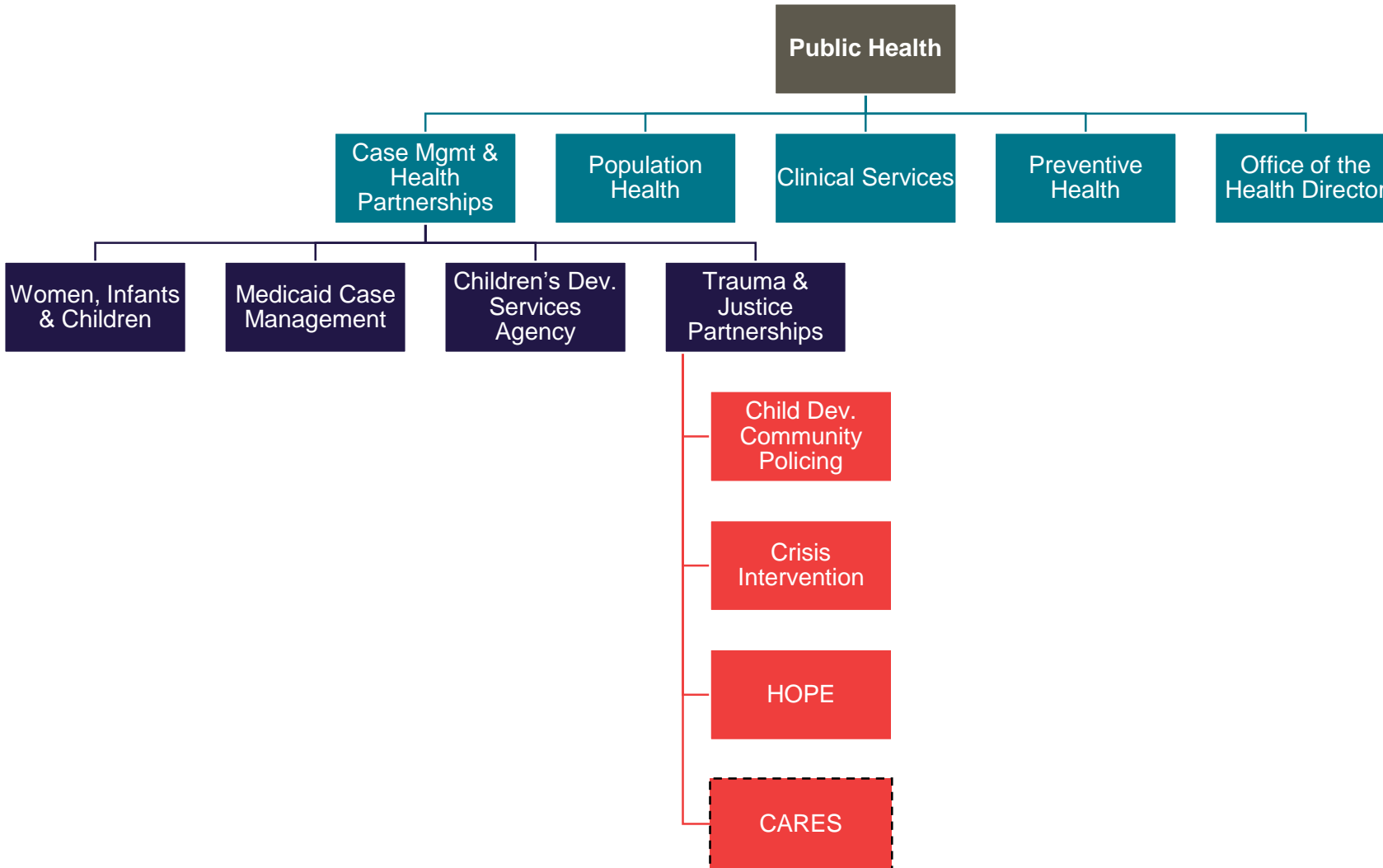
CARES 1.0

CARES 2.0

**CARES 2.0: Saturday Service Hours: 10AM – 5PM (rotating schedule)**



# Proposed Organization







Questions?