



## Legislation Text

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## National Recreation and Park Association (NRPA) - Park and Recreation Department Reaccreditation

### **ACTION:**

**Recognize Mecklenburg County Park and Recreation for achieving five (5) year Reaccreditation from the Commission for Accreditation of Park and Recreation Agencies (CAPRA)**

**Staff Contact:** Dr. Leslie Johnson, Deputy County Manager

**Presentation:** Yes - Award Announcement - Dr. Leslie Johnson, Deputy County Manager

### **BACKGROUND/JUSTIFICATION:**

In 2009, the Mecklenburg County Park and Recreation Department received national accreditation status from the Commission for the Accreditation of National Park and Recreation Agencies (CAPRA) and was successfully reaccredited in 2014, 2019 and 2024.

CAPRA provides quality assurance and quality improvement of accredited park and recreation agencies throughout the United States by providing agencies with a management system of best practices. CAPRA is the only national accreditation of park and recreation agencies and is a valuable measure of an agency's overall quality of operation, management, and service to the community. Achieving CAPRA accreditation is the best way to demonstrate that a Park and Recreation agency and staff provide our community with the highest level of service.

#### Benefits of Accreditation:

- Demonstrates that the agency meets national standards of best practice.
- Recognizes the community as a great place to live.
- Holds an agency accountable to the public and ensures responsiveness to meet their needs.
- Ensures that all staff are providing quality customer service.
- Proves to decision makers, stakeholders and the public that the agency is operating with the best practices of the profession.
- Improves overall operations and increases efficiency.
- Enhances staff teamwork and pride by engaging all staff in the process.

· Creates an environment for regular review of operations, policies and procedures, and promotes continual improvement.

**PROCUREMENT BACKGROUND:**

N/A

**POLICY IMPACT:**

N/A

**FISCAL IMPACT:**

N/A