

Mecklenburg County

600 East Fourth Street Charlotte, NC 28202

Legislation Text

File #: 17-3767, Version: 1

Title:

Code Enforcement Update

Summary

ACTION:

Receive an update on the efforts that are being undertaken by the County to enhance Land Use & Environmental Services Agency - Code Enforcement's customer service, permitting and inspection process

Staff Contact: Ebenezer Gujjarlapudi, LUESA Director

Presentation: Yes

BACKGROUND/JUSTIFICATION:

Update on the following:

- · Code Enforcement workload
- Gartner Study Process
- Customer Service Highlights
- · Phase III Realignment Proposal
- · Position Enhancement Proposal

PROCUREMENT BACKGROUND:

N/A

POLICY IMPACT:

N/A

FISCAL IMPACT:

N/A