



Legislation Text

File #: 16-3588, Version: 1

Title:
2016 Community Survey Results

Summary

ACTION:

Receive as information the results from the 2016 Community Survey

Staff Contact: Monica R. Allen, PhD, Strategic Planning & Evaluation Director

Presentation: Yes

BACKGROUND/JUSTIFICATION:

Each year, the County's Office of Management and Budget - Strategic Planning & Evaluation unit administers the Community Survey to gather data on the Mecklenburg County residents' perceptions on various aspects of County operations, particularly the level of awareness about County services, the perception of the value of County services provide and the level of satisfaction residents have with opportunities for citizen involvement. The perceptions are important to know because they inform the Board, County Management and employees, and the public about how well the County is performing in the eyes of the community.

PROCUREMENT BACKGROUND:

N/A

POLICY IMPACT:

N/A

FISCAL IMPACT:

N/A