

Mecklenburg County

600 East Fourth Street Charlotte, NC 28202

Legislation Details (With Text)

File #: 18-5014 Version: 1 Name: 2018 Community Survey Results

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On agenda: 10/23/2018 Final action:

Title: 2018 Community Survey Results

Sponsors:

Indexes:

Code sections:

Attachments: 1. Presentation 2018 Community Survey - Final BOCC.pdf

Date Ver. Action By Action Result

Title:

2018 Community Survey Results

Summary

ACTION:

Receive as information the results from the 2018 Community Survey

Staff Contact: Monica R. Allen, PhD

Strategic Planning & Evaluation Director

Presentation: Yes

BACKGROUND/JUSTIFICATION:

Each year, the County's Office of Management and Budget - Strategic Planning & Evaluation unit administers the Community Survey to gather data on Mecklenburg County residents' perceptions on various aspects of County operations, particularly the level of awareness about County services, the perception of the value of County services provided and the level of satisfaction residents have with opportunities for citizen involvement. The perceptions are important to know because they inform the Board, County Management and employees, and the public about how well the County is performing in the eyes of the community.

PROCUREMENT BACKGROUND:

N/A

POLICY IMPACT:

N/A

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FISCAL IMPACT: N/A