



## Legislation Text

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File #: 16-3588, Version: 1

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**Title:**  
**2016 Community Survey Results**

**Summary**

**ACTION:**

**Receive as information the results from the 2016 Community Survey**

**Staff Contact:**      **Monica R. Allen, PhD, Strategic Planning & Evaluation Director**

**Presentation:**      **Yes**

**BACKGROUND/JUSTIFICATION:**

Each year, the County's Office of Management and Budget - Strategic Planning & Evaluation unit administers the Community Survey to gather data on the Mecklenburg County residents' perceptions on various aspects of County operations, particularly the level of awareness about County services, the perception of the value of County services provide and the level of satisfaction residents have with opportunities for citizen involvement. The perceptions are important to know because they inform the Board, County Management and employees, and the public about how well the County is performing in the eyes of the community.

**PROCUREMENT BACKGROUND:**

N/A

**POLICY IMPACT:**

N/A

**FISCAL IMPACT:**

N/A