



Mecklenburg County Department of Social Services

Presented to the Mecklenburg
Board of County Commissioners
August 7, 2019

DSS At a Glance

Our Vision

To define and cultivate an organizational culture that is compassionate and understanding toward each other and our clients

Our Mission

We strengthen families and communities through a safety-net of services, collaborations, and hope



DSS At a Glance



Our Values

Respect & Trust
Do the Right Thing
Strive for Excellence
Service with Compassion



What we Do



Medicaid



Food & Nutrition



**Crisis & Energy
Programs**



**Child Protective
Services**



**Adoption/Foster
Care**



Senior Nutrition



What we Do



**Senior/Disabled
Transportation**



**Adult Protective
Services**



Guardianship



Child Care



Program Integrity



Who We Serve



CHILDREN

1,524 Protective Service Calls
554 In Care



FAMILIES

42,709 Transportation Trips
7,656 Childcare Subsidies



ADULTS

2,048 Protective Service Calls
2,571 Senior Nutrition Customers
333 In Care



Who We Serve



SERVICES

243,432 Medicaid Recipients

123,610 Food & Nutrition Recipients

507 Crisis/Energy Households



100 Years of Service

1919



Lucius H. Ranson
Superintendent

Budget: \$2,240
Staff: 1
Locations: 1

2019



Peggy A. Eagan
Director

Budget: \$ 152m
Staff: 1,311
Locations: 6



100 Years of Service



Jan –
“A Look Back In Time”



Feb - “DSS Has Heart”



Mar - “Planting Our Mark”



Apr - “Birthday Carnival for
Customers & Children”



May - “Spring Fling/
Family Reunion”



Jun - “100 Year Team
Challenge”



Jul - “Service with
Compassion”



100 Years of Service

Birthday Bash



TOMORROW...

Morning - DSS All Staff Meeting

Afternoon - Celebrating current and retired employees, DSS through the Decades, Traveling Museum, and Memorial Wall

Commissioners are welcome to join any and all events



Thank You

Questions?

