

Charlotte-Mecklenburg Emergency Operations Plan (EOP)





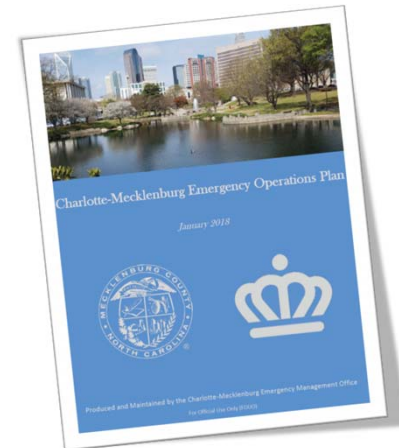
Legal Authority

- The North Carolina Emergency Management Act, N.C. G. S. 166A-7(d)(2) authorizes each county and incorporated municipality in the state to direct and coordinate the development of emergency management plans and programs in accordance with the policies and standards set by the Division of Emergency Management, consistent with federal and state laws and regulations.
- This plan fulfills the State of North Carolina's requirement for each political jurisdiction to prepare and keep current plans to respond to disasters or large-scale emergencies.



About the EOP

- The goal of the EOP is to provide for a systematic, coordinated and effective response to safeguard the health, safety, welfare, and property of the residents, businesses, and visitors during an emergency.
- It is a multidisciplinary plan that establishes a single, comprehensive, framework for the management of major emergencies and disasters within the county.
- The plan is a result of the collaborative efforts among City of Charlotte, Mecklenburg County Departments, towns, and private partners that have assigned emergency roles and responsibilities for the management of emergency or disaster incidents.
- It establishes the priorities of saving lives, protecting property and the environment, addressing immediate needs such as rescue, medical, food, shelter, restoring facilities essential to the well-being of the citizens and visitors, and mitigating the hazards that threaten life, property, environment, and the economy.





About the EOP (continued)

- The plan organizes the departments into 16 Emergency Support Functions (ESFs) including (1) transportation; (2) communication; (3) public works; (4) firefighting; (5) emergency management; (6) mass care, housing, and human services; (7) logistics; (8) public health and medical; (9) urban search and rescue; (10) oil and hazardous materials; (11) agriculture and natural resources; (12) energy; (13) public safety and security; (14) long term recovery; (15) external affairs; and (16) volunteer and donations management.
- The plan requires planning, training, and exercising to maintain proficiencies and to identify areas for improvement. Agreement to this plan represents a significant commitment by agency leadership.
- It is intended to be used in conjunction with established departmental operational procedures, plans, and protocols.



Activation of the EOP



- The EOP is implemented when it becomes necessary to mobilize the identified resources to save lives, protect property, environment, and the economy.
- The Letter of Agreement (LOA) included in the plan commits departments to undertake the necessary preparedness activities to ensure that they are ready to carry out their assigned emergency management responsibilities in the event of an emergency. The LOA commits agencies to develop and maintain viable department level Continuity of Operations Plan (COOPs) to ensure that they can continue operations in the event their primary facility becomes unavailable.



Activation of the EOP (continued)

- The successful implementation of the EOP is contingent upon a collaborative approach with a wide range of partner organizations that provided crucial support during emergency operations.
- The EOP will be activated when a disaster has occurred or is imminent. It may be implemented by either the Charlotte Fire Chief, the Director of Emergency Management, a designee, or a City/County/Town Manager. The EOP will be simultaneously implemented upon activation of the Emergency Operations Center (EOC).





EOP Revision Process

- The last revision of the EOP was completed in 2012. Henceforth, the EOP will undergo review every five years.
- Charlotte-Mecklenburg Emergency Management (CMEMO) hired a third party, Crisis Focus, LLC, in August 2018 to review the EOP and give recommendations to ensure that the EOP baseplan is Americans with Disabilities Act (ADA), National Fire Protection Association 1600 (NFPA), Emergency Management Accreditation Program (EMAP) compliant.
- CMEMO received feedback and recommendations from Crisis Focus LLC in November 2018.
- CMEMO made appropriate revisions to improve the functionality of the EOP baseplan and ensure compliancy with ADA, NFPA 1600, and EMAP from November 2018 through February 2019.





EOP Revision Process (continued)

- The updated EOP baseplan was sent to City of Charlotte and Mecklenburg County departments and towns for a 30 day review period from February to March 2019.
- CMEMO aims to have the EOP baseplan approved and signed by the Mayor of Charlotte, the Chair of the Mecklenburg County Board of Commissioners, and the mayors of Huntersville, Cornelius, Davidson, Pineville, Matthews, and Mint Hill by the end of fiscal year 2019.
- CMEMO will continue to update the annexes throughout the remainder of 2019 and into 2020, if necessary.



Questions?
