



OUR PATIENTS



OUR PEOPLE



OUR STEWARDSHIP

# MECKLENBURG EMS AGENCY

## BOCC 2019 UPDATE

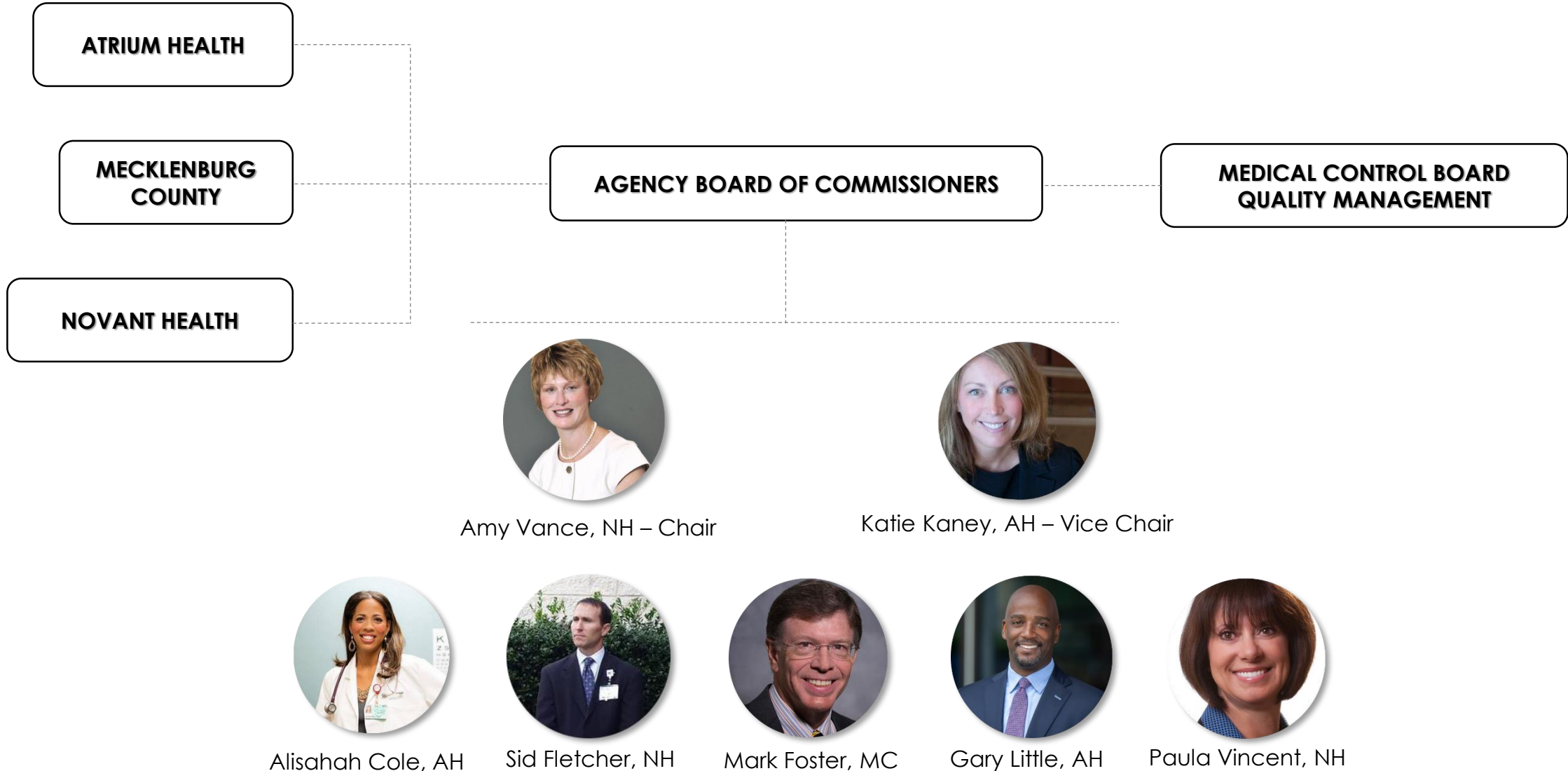


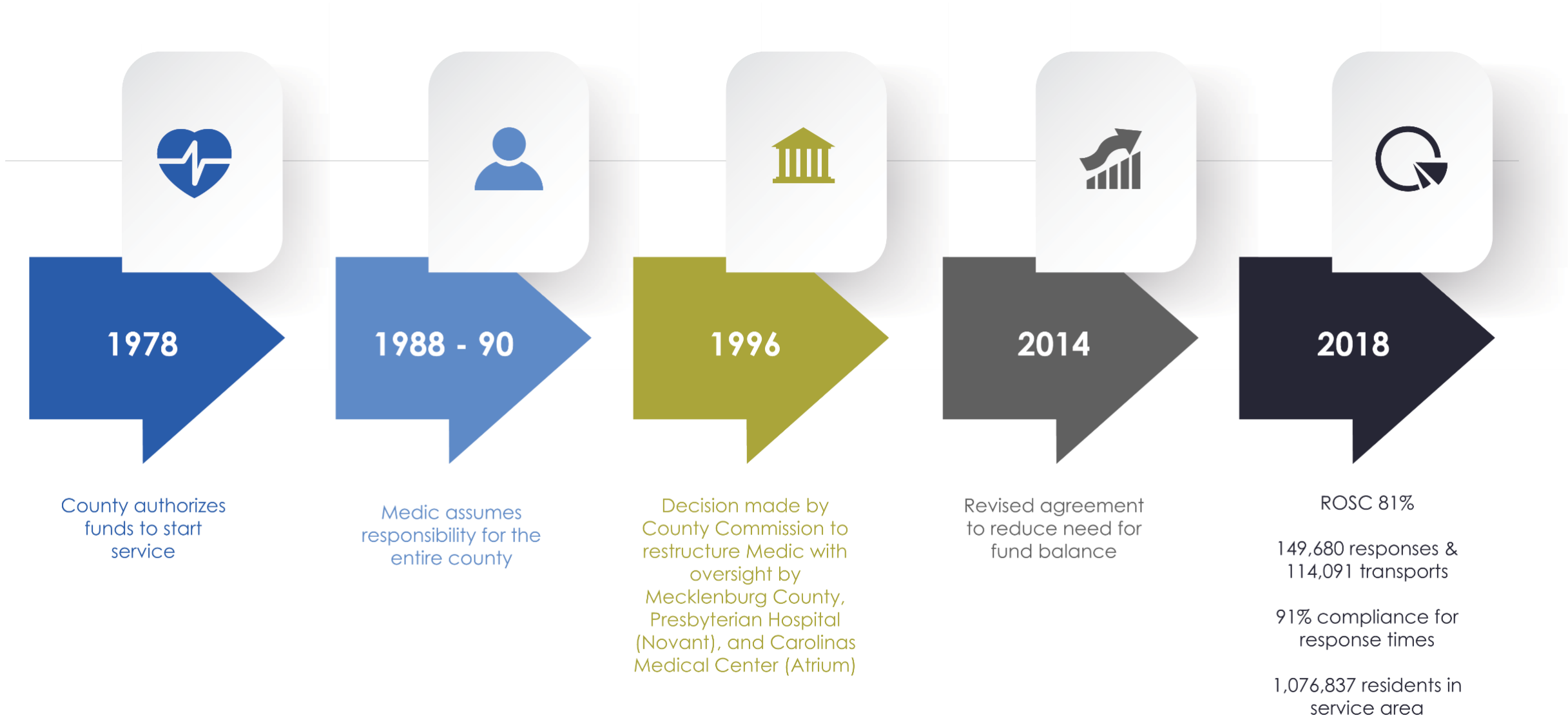
# MISSION STATEMENT

To save a life, hold  
a hand, and be  
prepared to  
respond in our  
community when  
and where our  
patients need us.



# MECKLENBURG EMS AGENCY





# | HISTORY



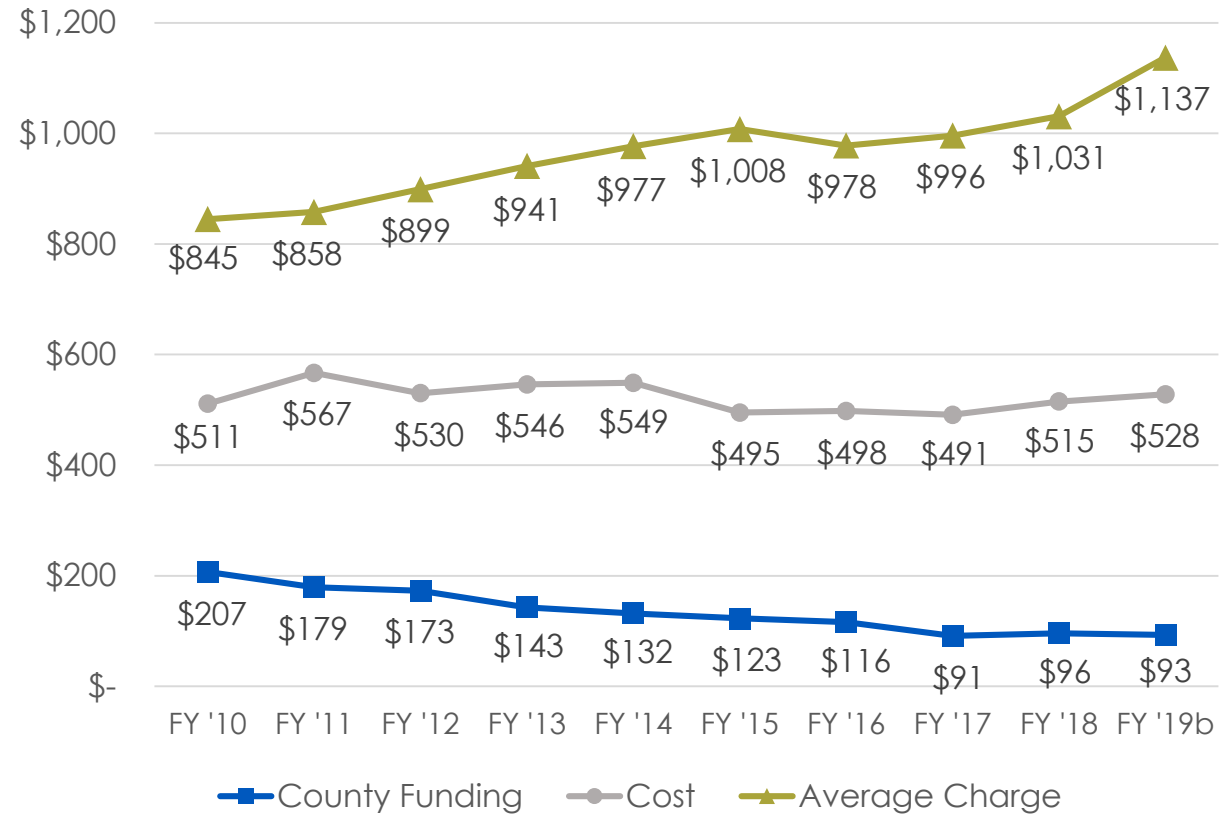
# | AGENCY OVERVIEW

- 911 Response and Patient Care
- Emergency Medical and Fire Dispatch
- Non-Emergency Transport
- Special Event Coverage
- Tactical Team Coverage
- Mass Casualty Preparedness
- Airport EMS Team



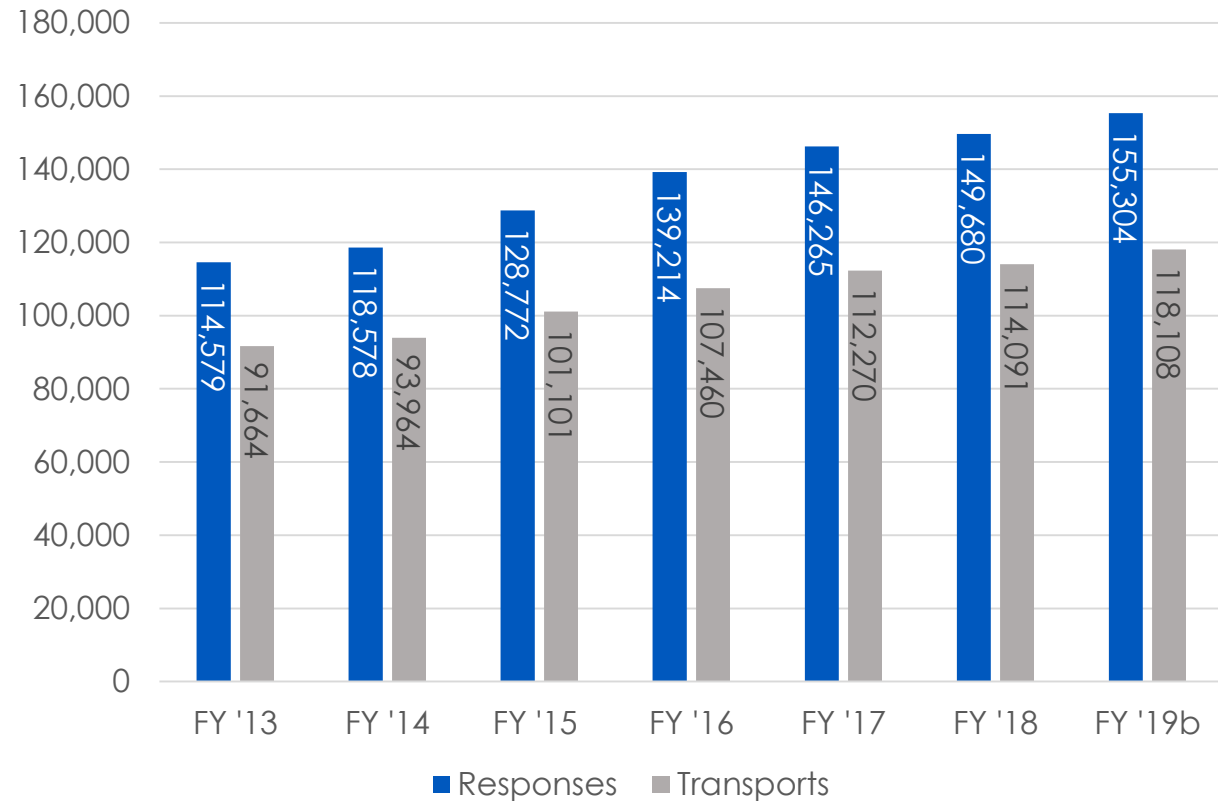
# STEWARDSHIP

Two sources of revenue, cost remains flat



# RESPONSE AND TRANSPORT GROWTH

From FY '06 to FY '18  
transports have grown  
76.6%







**Waste  
Reduction**

**Fleet  
Performance**

**Competitive  
Labor Market**

**| OPPORTUNITIES & THREATS**



# MEDICAL EXCELLENCE

Clinical performance &  
nationally published  
research

91%

RESPONSE TIME COMPLIANCE

Goal Outcome : **Met**

93%

HEART ATTACK: Prehospital Determination

Goal Outcome : **Met**

88:25

HEART ATTACK: Time Between Received 911 Call  
and Cath Lab Intervention

Goal Outcome : **Met**

81%

Patients In Cardiac Arrest Who Achieve ROSC\*

Goal Outcome : **Met**

*\*Return of Spontaneous Circulation - Utstein Template*



**“You are every  
day heroes.”**

- Omar Carter



### WHO WE ARE

Keep the Beat is a joint initiative of Atrium Health, Medix, and Novant Health that aims to reduce out of hospital cardiac mortality by increasing bystander CPR in Mecklenburg County

### BYSTANDER CPR

Consists of hands-only compressions 2 inches deep at a rate of 100 compressions per minute

01



02



03



04



05



### WHAT WE OFFER

- Sign up your Mecklenburg County organization or business for bystander CPR trainings
- Download the PulsePoint app and follow Mecklenburg EMS Agency
- Register your AEDs

### WHY

- Sudden Cardiac Arrest (SCA) is a leading cause of death in the United States, accounting for over 350,000 deaths each year
- Every minute a cardiac arrest victim goes without CPR the chance of survival decreases by 10%
- Without a bystander using AED shock therapy 70% of cardiac arrest victims either die or suffer impaired brain function

### SIGN UP TODAY!

To sign up for Bystander CPR training or to learn more about Keep the Beat visit

[www.keepthebeatmeck.com](http://www.keepthebeatmeck.com)



