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**Sent:** Tuesday, October 2, 2018 12:56 PM  
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**Cc:** Johnson, Sharekia L <Sharekia.Johnson@mecklenburgcountync.gov>  
**Subject:** [External]RE: Lake Arbor request

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Hi all,

I am pasting Pam's latest email to council, which was sent on Saturday evening.

Mayor and Council,

I hope you are having a great weekend. Following is an update on the city's ongoing efforts to support Lake Arbor residents, work with the property owner to resolve code enforcement issues and collaborate with city partners.

The City of Charlotte continues to provide resources and assistance to the residents of Lake Arbor Apartments, a privately owned, 296-unit apartment complex with numerous housing code enforcement cases.

#### **A Systematic Path Forward**

- Since the city's involvement with Lake Arbor began several months ago, 56 housing units have been brought into compliance.
- There are 267 active, open cases being monitored by Code Enforcement.
- As of Sept. 28, Housing and Neighborhood Services has inspected all Lake Arbor units (both occupied and not occupied) and is working with the apartment complex owner to bring units into compliance.
- The property owner has committed to presenting a corrective action plan to City staff on October 9, 2018. At that time we will be able to determine a timeline for bringing the open code cases into compliance.
- Currently all "48 hour" code enforcement violations, which are violations that must be brought into compliance within 24 hours or emergency housing have been addressed.
- The second priority is to close all remaining Code Enforcement violations using a building-by-building systematic strategy to efficiently and effectively bring all units into compliance.
- The third priority is to continue addressing daily maintenance issues.
- Eleven open code cases are currently in Environmental Court, scheduled for Nov. 6.
- Eight households have been referred to housing support organization Community Link to receive Emergency Housing Relocation assistance, with seven of those households relocating to another location. One household refused the location assistance, citing that they want to remain at Lake Arbor.

#### **Additional City Support and Background Information**

- Most recently, on Sept. 21, Code Enforcement, 311, CMPD, Solid Waste and other Community Partners participated in a resource fair to assist the Lake Arbor Community.
- Code Enforcement, Community Relations, Legal Aid of the Southern Piedmont and other community stakeholders met with Lake Arbor residents on Aug. 25 at the Tuckaseegee Recreation Center to listen to their concerns and provide fair housing information and other resource information as well as a timeline for achieving maximum code.

We will continue to provide you with updates regarding Lake Arbor as new information is available.

Pam,

**Pamela Wideman**  
DIRECTOR

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