

Impact Report



Mecklenburg Board of County Commissioners

November 5, 2025

CHARLOTTE MECKLENBURG
LIBRARY

Library Fast Facts

FY2025 Totals

9,421,237 ↑

Total Circulation

623,627

WiFi Usage

2,606,133 ↑

Library Visitors

21

Locations

+ Library Administration Center

346,661 ↑

Active Cardholders

487

Library Positions

26,061 ↑

Programs

\$53,465,100

FY2025 Annual Budget*

**General Fund*

University City Regional Library

Opened February 2025

20,000+

Visitors in first month



Main Library



Topping Out
February 2025



Grand Opening
Spring 2027

Capital Improvement Plan

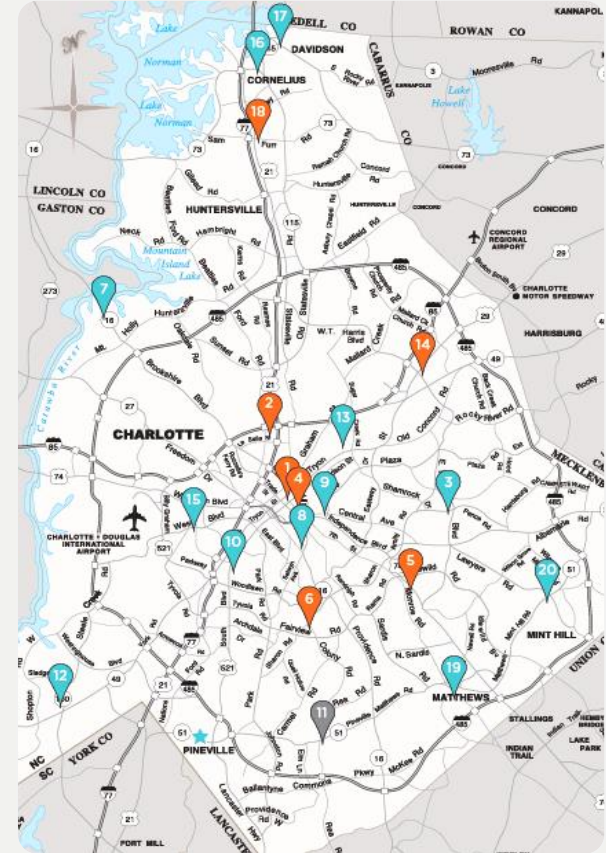


Sugar Creek Library - 2027

Public Engagement & Design continues

West Boulevard Library - 2028

Public Engagement underway



Orange Pin Regional Branches

Blue Pin Neighborhood & Community Branches

CML in the Community – MiLa



- Mobile computer lab and classroom
- Digital literacy and workforce development classes
- Translation tablets to communicate with non-English speakers
- Free hotspots for customer checkout

New Partnerships – MoLi



- Expanded permanent collection
- Increased access to adult, teen, and children's materials
- Free Wi-Fi



FIFTH THIRD



FY2026-2028 Strategic Direction Public Rollout

Access & Welcome

Ensure the Library provides a welcoming environment and access to all it has to offer every member of the community.

Learn & Engage

Create opportunities for engagement and growth, learning new skills and pursuing passions to build a stronger and more connected community.

Prepare & Excel

Strengthen internal resources and capacity to support planned growth and ensure the sustainable impact of Charlotte Mecklenburg Library.

New Main Library

Deliver Charlotte Mecklenburg Library's flagship location in Uptown Charlotte, a destination for local, regional, and national engagement.



Improve Lives

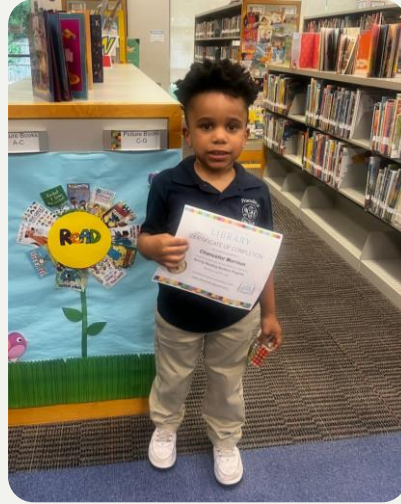


22,100 seniors
FY25 In-person Programming



40% of programs provided
outside of Library branches

Build a Stronger Community



Early Childhood Literacy – Reading Buddies

4,688 participants



Workforce Development – CMS Hiring Events

≈ 1,100 attendees

20% recommended for hire

CML's Most Valuable Resource



Charlotte Mecklenburg Library Board of Trustees



**Amy Hawn
Nelson**

Chair



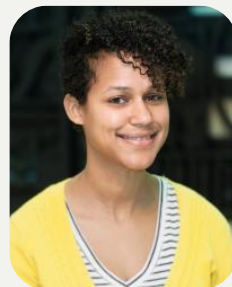
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Brown**

Vice Chair



**Charles
Thomas**

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Woods**

Trustee

Thank You!

