

**Meeting Minutes
September 26, 2023**

**MINUTES OF MECKLENBURG COUNTY, NORTH CAROLINA
BOARD OF COUNTY COMMISSIONERS**

The Board of Commissioners of Mecklenburg County, North Carolina, met in Budget/Public Policy Session in Conference Center Room 267 on the 2nd floor of the Charlotte-Mecklenburg Government Center located at 600 East Fourth Street, Charlotte, North Carolina at 2:30 p.m. on Tuesday, September 26, 2023.

ATTENDANCE

Present: Chair George Dunlap and Commissioners
Vice Chair Elaine Powell, Arthur Griffin,
Mark Jerrell, Vilma D. Leake, Laura J Meier,
and Susan Rodriguez-McDowell
Acting County Manager Anthony Trotman
County Attorney Tyrone C. Wade
Clerk to the Board Kristine M. Smith
Deputy Clerk to the Board Arlissa Eason

Absent: Commissioner Patricia “Pat” Cotham
Commissioner Leigh Altman
County Manager Dena R. Diorio

CALL TO ORDER

The meeting was called to order by Chair Dunlap, followed by introductions and the Pledge of Allegiance to the Flag.

23-0603 DEPARTMENT OF COMMUNITY RESOURCES FY2024 HOMES PROGRAM UPDATE

The Board received an update on the FY2024 Helping Out Mecklenburg’s Homeowners with Economic Support (HOMES) grant program.

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Background: The Department of Community Resources (DCR) budget request for the HOMES Program was approved in the FY2024 Annual Budget Ordinance. The DCR HOMES Program includes a partnership with the City of Charlotte. This program aligns with the Board's Priority of Housing Insecurity.

Yulonda Griffin, Director of the Department of Community Resources, gave the presentation.



Helping Out Mecklenburg's homeowners with Economic Support **HOMES Program Update**

Yulonda Griffin
Director, Department of Community Resources

Dena Diorio
Mecklenburg County Manager

Anthony Trotman
Deputy County Manager

Presentation Overview



PROGRAM SUMMARY



FUNDING & ELIGIBILITY



PROGRESS UPDATE





OUTREACH & MARKETING



HOMES Program Summary

- Helps low-to-moderate income homeowners reduce the cost of owning their homes
- Program initiated in FY21 at Office of the Tax Collector
 - Transferred to Department of Community Resources in FY22
- **FY24 program year:** Jul. 1 - Nov. 17, 2023



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Dena Diorio
Mecklenburg County Manager


Anthony Trotman
Deputy County Manager

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FY24 Funding

	Mecklenburg County	City of Charlotte*	Total Funding
Budgeted	\$9,690,000	\$4,152,857	\$13,842,857
Available for Grants	\$8,500,000	\$3,642,857	\$12,142,857

*Additional funds available to City of Charlotte residents through City-County partnership


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Deputy County Manager

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Application Process




Applications submitted via email, mail, drop-box, or online



Eligibility based on residency, tax status, income, and other program considerations




Grants paid to the Mecklenburg County Tax Collector in the order received until funds are exhausted



Credit of 25% of the property tax amount, not to exceed \$426* from the County and \$234 from the City

*FY24 calculation, increased from \$340 in prior years

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Deputy County Manager


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FY24 Eligibility Requirements*

- **Residency:** Homeowners must have lived in the home for at least the past three years, and it is currently their primary residence
- **Tax Status:** No more than one delinquent tax bill in the last three years
- Not participating in certain **property tax relief programs** (e.g. Homestead Exclusion, Disabled Veterans)
- **Total Household income:** Must not exceed 80% of the Area Median Income (AMI)

2023 AMI Limits, U.S. Department of Housing and Urban Development (HUD)

# of Persons in Family	1	2	3	4
To qualify, household income must not exceed:	\$55,850	\$63,800	\$71,800	\$79,750

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FY21-FY24 Comparison

Metric	FY21	FY22	FY23	FY24 YTD*
County Grants Approved	\$135,861	\$186,108	\$358,037	\$575,030
City Grants Approved	n/a	n/a	n/a	\$256,444
Total Grants Approved	\$135,861	\$186,108	\$358,037	\$831,474
County Grants Pending	n/a	n/a	n/a	\$145,653
City Grants Pending	n/a	n/a	n/a	\$66,459
Total Grants Pending	n/a	n/a	n/a	\$212,112

*July 1 – September 21, 2023



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FY21-FY24 Comparison

Metric	FY21	FY22	FY23	FY24 YTD*
# Applications Received	677	1,122	2,551	2,937
# Applications Approved	513	726	1,347	1,617
% Applications Approved	76%	65%	53%	55%
Average County Award	\$265	\$256	\$266	\$356
Average City Award	n/a	n/a	n/a	\$193
Average Total Award	\$265	\$256	\$266	\$549

*July 1 – September 21, 2023



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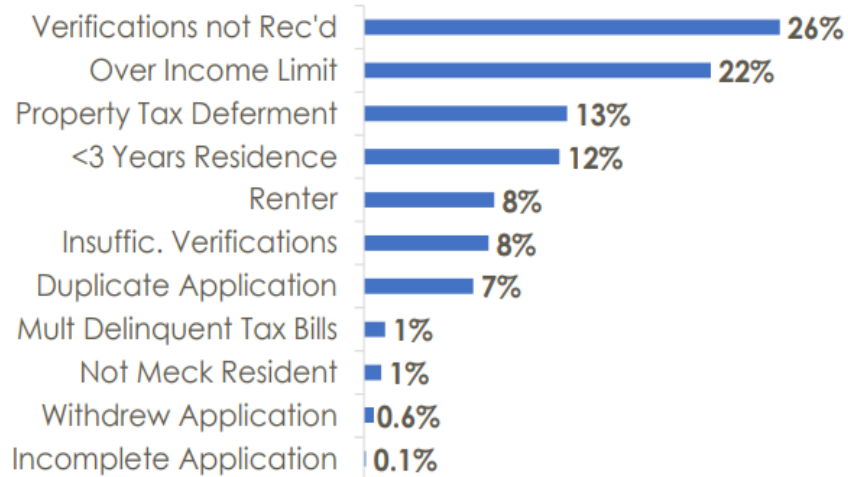
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FY24 Denial Reasons

886 County applications have been denied year-to-date (30%).



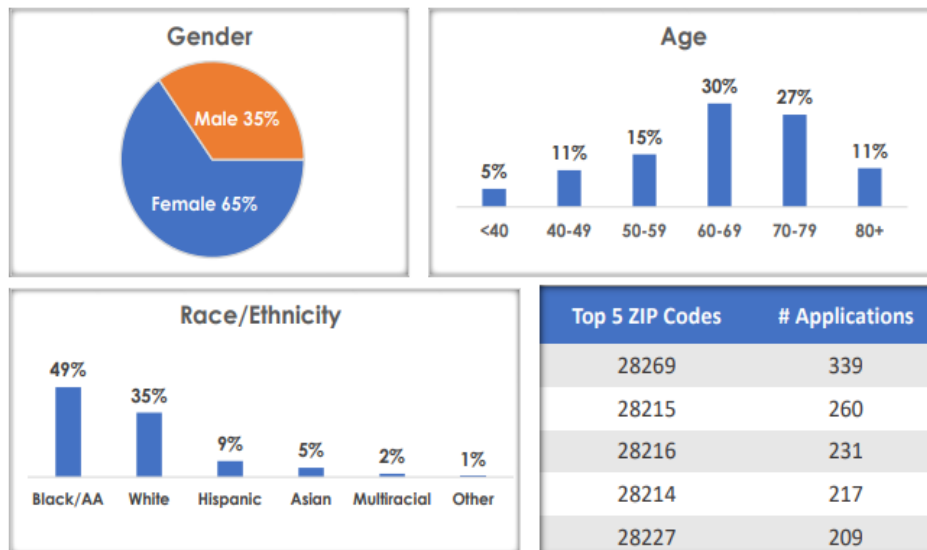
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Applicant Demographics*



*Percentages are based on applicants who answered the question.



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Mecklenburg County Manager

Anthony Trafman
Deputy County Manager

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Outreach & Marketing



Media

Radio & print ads
Social media
Geofencing (targeted ZIPs)
Online/email ads
Streaming & broadcast TV
Outdoor ads (billboard, bus/light rail)
Interviews



Community Outreach

29 events/festivals
Neighborhood & business canvassing
Faith leaders & community partners
Neighborhood associations
HBCU Alumni groups
Charlotte-Mecklenburg Schools



County & City Communications

Fliers at County & City locations including all 26 Park & Recreation Centers
MeckTV
External newsletters and email blasts
Mecklenburg Transportation System
NC General Assembly Delegation



Direct Mail

Property tax bills



Staff Engagement

DCR/CRC
Tax & Assessors' Offices
Internal newsletters

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Current Outreach Initiatives



- Onboarding two program coordinators to increase community engagement efforts
- 12 outreach activities, including Festival in the Park
- 12 senior events at six Recreation Centers
- Onsite applications at seven congregate meal sites for seniors
- Direct mailing to reach 40,000 additional residents
- Mass email outreach to faith-based organizations
- *Charlotte Post* webinar
- HOMES staff resource assisting with onsite applications at Office of the Tax Collector



How to Apply for the HOMES Program



The HOMES Program application period is July 1 - November 17, 2023. Mecklenburg County residents can apply for HOMES via the following ways:

- An online application can be found and submitted on the HOMES webpage at www.mecknc.gov/4homes.

- A fillable and printable application can be found on the same webpage. Completed paper applications can be mailed to:

Department of Community Resources
3205 Freedom Drive, Suite 1000
Charlotte, N.C. 28208

- Pick up a paper application from:

Department of Community Resources at two locations:
3205 Freedom Drive, Suite 1000
Charlotte, N.C. 28208

430 Stitt Rd
Charlotte, NC 28213

County Assessor's Office located at:
3205 Freedom Drive, Suite 3500
Charlotte, N.C. 28208

- Call 980-314-HOME (4663) to request an application or assistance with the process or email 4homes@mecknc.gov.



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Dena Diorio
Mecklenburg County Manager

Anthony Trotman
Deputy County Manager

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Helping Out Mecklenburg's homeowners with Economic Support HOMES Program Update

Yulonda Griffin
Director, Department of Community Resources

Dena Diorio
Mecklenburg County Manager

Anthony Trotman
Deputy County Manager

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Comments

Commissioner Griffin thanked her for the presentation. He said that, regarding the 140-day application window from beginning to end, less than 10% had been approved, including the pending applications for grant funding. He referenced Slide 12, asking for full-court press for the next 52 days left by this meeting to kick up advertising to a higher level to come close to utilizing the program. He asked what kind of feedback was received. He asked if residents were aware and, if so, why there were so few. *Ms. Griffin said she had been hearing that some residents didn't know if it was real and didn't trust what was being shared with the community. She said they were working with trusted organizations and partners to broaden their outreach. She said some residents may not understand that their homes didn't have to be paid for to qualify. She said they could still apply and qualify, and if approved, the funds would be applied to their tax bill.*

Commissioner Griffin asked that they raise the bar next year when they looked at the budget.

Commissioner Leake commended Ms. Griffin for her outreach to the community. She said zip codes in which seniors lived were part of the process. She asked if they were communicating with the City to get information out. *Ms. Griffin said they were working with the City, utilizing 311, sharing information on social media platforms, and sharing handouts and cards.*

Commissioner Rodriguez-McDowell asked if the remaining amount would be held in contingency for future years. *Ms. Griffin said there was a process to ask to carry over funds to the following year.*

Commissioner Rodriguez-McDowell asked if the Office of the Tax Collector could look at how many could/should be applying and send postcards to those. She asked who wasn't getting the message. *Ms. Griffin said they had been working with the Office of the Tax Collector and looking at those who had delinquent bills to see who to send postcards to. She said they were also working with a marketing firm to develop lists to see who to target as well. She said they had a couple of different ways to identify individuals who may have qualified and encouraged residents to apply even if they weren't sure they qualified.*

Commissioner Jerrell thanked her for the presentation and the staff for what they had been doing so far around the program. He said it was important to note that the program had only been around for a relatively short period of time. He said he hoped they were reaching out to community partners, such as realtor associations and builders, and others within that industry that had an extensive list of resources that could send things out to homeowners. He asked where the 25,000 came from, as he thought it was 72,000. He said that when looking at the populations taking advantage of the opportunity, there was a huge gap/divide with seniors. He asked if they

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wanted to extend the deadline and increase the grant amount. He asked what else they were doing to see how they could further help. *Ms. Griffin said the 72,000 was the initial estimate, where they used census data, home ownership, and household size or income to determine who may have been eligible in the community. She said the 25,000 was the amount of who they could serve if grants were issued out the way they estimated they would. She said they were working with the Tax Collector and Financial Services regarding the timeframe for posting those payments to show that tax year.*

Vice Chair Powell thanked her for the presentation. She said that, in reference to slide 6, in 2018, they were surprised at how few tax relief programs there were. She asked if people had to apply for the homestead and disabled veterans' exclusion annually. *Ms. Griffin said yes, it was a separate application, but it was also not handled within the Department of Community Resources.*

Vice Chair Powell asked if they could only get one exclusion and how they determined which one would be the best and that would benefit them the most. *Ms. Griffin said yes, they could only get one. She said they were working closely with the Tax Collector and County Assessor so that those eligible were referred to those programs. She mentioned that they had denied very few because they were eligible for the other program. She said that the benefits of state programs are generally more significant.*

Commissioner Meier thanked her. She said they were doing a great job of getting the information out. She asked why there was a three-year rule. She highlighted the high percentage of women and asked if they had information on children and marital status. *Ms. Griffin said women may have been the ones applying, but that doesn't mean they aren't married or have families. She said additional information as to who was in the household was requested later during the application process.*

Commissioner Meier asked how they decide how much one receives. She asked if someone was delinquent, if there would be a possibility of applying for a grant, and if they could increase it even if they were delinquent. *Ms. Griffin said the three-year rule was part of the policy, as they wanted to ensure individuals had been in their homes primarily for a period of time (three years). The policy also stated they could have only one delinquent bill. She said that as far as how much was concerned, it was based on the property tax amount and income calculations.*

Chair Dunlap said there was a limit based on federal requirements. He said they didn't take into consideration how many may qualify for other programs before the Homestead program. He provided other things for the Board to keep in mind.

Commissioner Griffin asked if people who were paying mortgages and taxes together could be

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given a rebate or cash. *Ms. Griffin said they couldn't, but they could still apply and receive a credit that could be applied next year.*

Commissioner Griffin asked who was communicating with the mortgage company to adjust someone's payments. *Neal Dixon, Tax Collector, said they communicated with them. He said if awarded, pre-payment was applied to the bill next year, and then the mortgage company would receive the bill with notice of pre-payment.*

Commissioner Rodriguez-McDowell asked how long it took from start to finish. *Ms. Griffin said it was not a long process, and if all the necessary information was provided, the application could be processed within a matter of days. She said if they had to request information, they give the recipient ten days and do follow-ups.*

Commissioner Jerrell asked where most people heard about the program. He asked how they were using the data collection. He also asked her to touch on the extension of the program. *Ms. Griffin said they ask applicants how they heard about applications, and the majority have been through mailings (52% of the respondents), the County website, and social media. Concerning the extension, she said they worked with the Tax Collector to determine how the program was going.*

Chair Dunlap said he was under the impression they had partnered with the city and that everyone who got a water bill got notice. *A staff member stated it hadn't gone out since marketing had already occurred.*

23-0611 COMMUNICABLE DISEASE AND RESPONSE EFFORTS UPDATE

The Board received an update on communicable disease and response efforts in the County.

Raynard Washington, PhD, MPH Director of Public Health, gave the presentation.



Communicable Disease Updates

Mecklenburg County
Board of County Commissioners
Public Policy Meeting
September 25, 2023

Environmental Health & Communicable Disease

Environmental Health

- Inspect and permit facilities and/or products as authorized by general statute
- Issue enforcement actions and report to NC DHHS
- Provide staff education focused on prevention

Communicable Disease

- Case investigation and contact tracing
- Case patient education and linkage to care
- Report to NC DHHS and CDC



Environmental Health & Communicable Disease

EH is responsible for enforcing state statutes and local ordinances governing a number of different types of facilities:

- Restaurants and Drink Stands
- Food Stands
- Pushcarts and Mobile Food Units
- Private and Public School Lunchrooms
- Private and Public School Buildings
- Catered Elderly Nutrition Sites
- Limited Food Service Facilities
- Lodging Facilities (hotels, motels, and bed and breakfast)
- Meat Markets
- Public Swimming Pools
- Rest Homes and Nursing Homes
- Hospitals
- Home Day Care Facilities
- Residential Care Facilities (group homes and family foster homes)
- Local Confinement Facilities (jails)
- Adult Day Care Homes



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Environmental Health & Communicable Disease

Foodborne Illness

- Commonly results from improper food handling and preparation:
 - Improper storing and cooking temperatures
 - Dirty and/or contaminated utensils and equipment
 - Poor employee health and hygiene
 - Food from unsafe sources
- Can occur wherever food is consumed
 - Outbreaks are a particular risk at potlucks and picnics where hygiene/sanitation and storage temperatures may be harder to maintain.



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Environmental Health & Communicable Disease

Foodborne Illness

- In Mecklenburg County, most commonly reported foodborne illnesses include Salmonella, Campylobacter, Shigella, and E. coli.
- Recent outbreaks have occurred in restaurants, picnics and potlucks from various organisms including norovirus, Salmonella, Shigella, E coli and Hepatitis A.
- Public Health inspectors work with establishments that serve and prepare food to practice proper food handling and preparation procedures.



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Environmental Health & Communicable Disease



Part of the McClatchy Media Network

Local News Sports Arts/Culture Business Personal Finance Detour Obituaries Sports

KNOW YOUR 704

Were bugs found at your favorite Charlotte restaurant? Here's how to check

- Residents can look up inspection reports and submit services requests at **health.mecknc.gov**



INSPECTION MANAGEMENT SYSTEM

Establishment/Provider Lookup

Enter Establishment Name Containing: [] Enter City/Town starting with: []

Establishment Name: [All] City: [All] ZIP Code: [All] Establishment Type: [All] Inspection Date: [] to [] Name: [All] County: [Mecklenburg]

[Start Search] [Clear Search]

Name	Address	City	State	ZIP Code	Type
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Environmental Health Service Request Form

* Items marked with an asterisk are required

Tell us about the problem:

This issue concerns: *

☐ Food Safety ☐ Facility Safety ☐ Ground Water

Facility or Property Owner's Name (Subject): *



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Environmental Health

Enhancing Environmental Health Inspections

- New Shared Kitchen and Mobile Food Inspection Team
- Completion of Food Safety Risk Factor Study
- Voluntary U.S. FDA Retail Food Program Standards
- Embedded Food Safety Training Videos in Inspection Reports



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Influenza and RSV

Influenza

- Seasonal flu activity is low across most of the country.
- September and October are good times to get a flu vaccine.
- Young children who need two doses should get the first one as soon as possible.
- Pregnant people in their third trimester, older adults and those with underlying conditions are highly encouraged to get a flu shot.



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Influenza and RSV

RSV

- Severe illness more common in infants and older adults
- Vaccines:
 - Arexvy or Abrysvo vaccine for ages 60 and over using shared clinical decision making
 - NEW: vaccine recommended during weeks 32-36 of pregnancy
 - Expect vaccine recommendation this fall: Nirsevimab for infants under age 8 months before or entering first RSV season

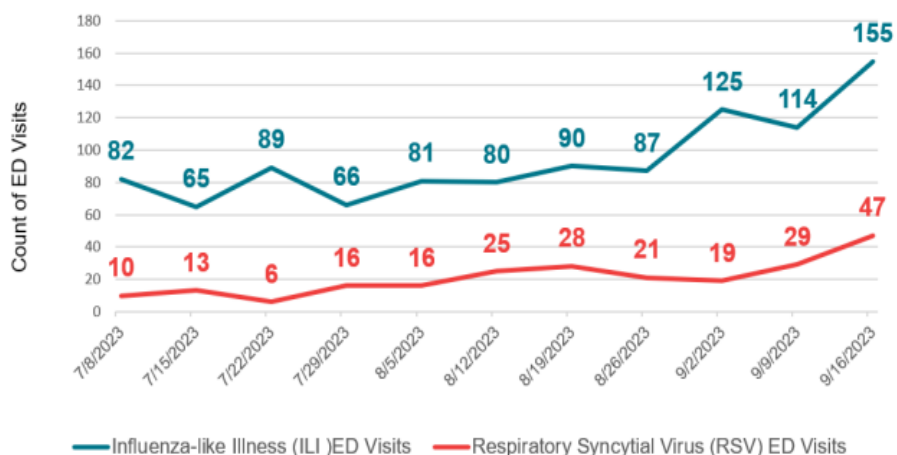


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Source: [Current Issues in Immunization Webinars](#)

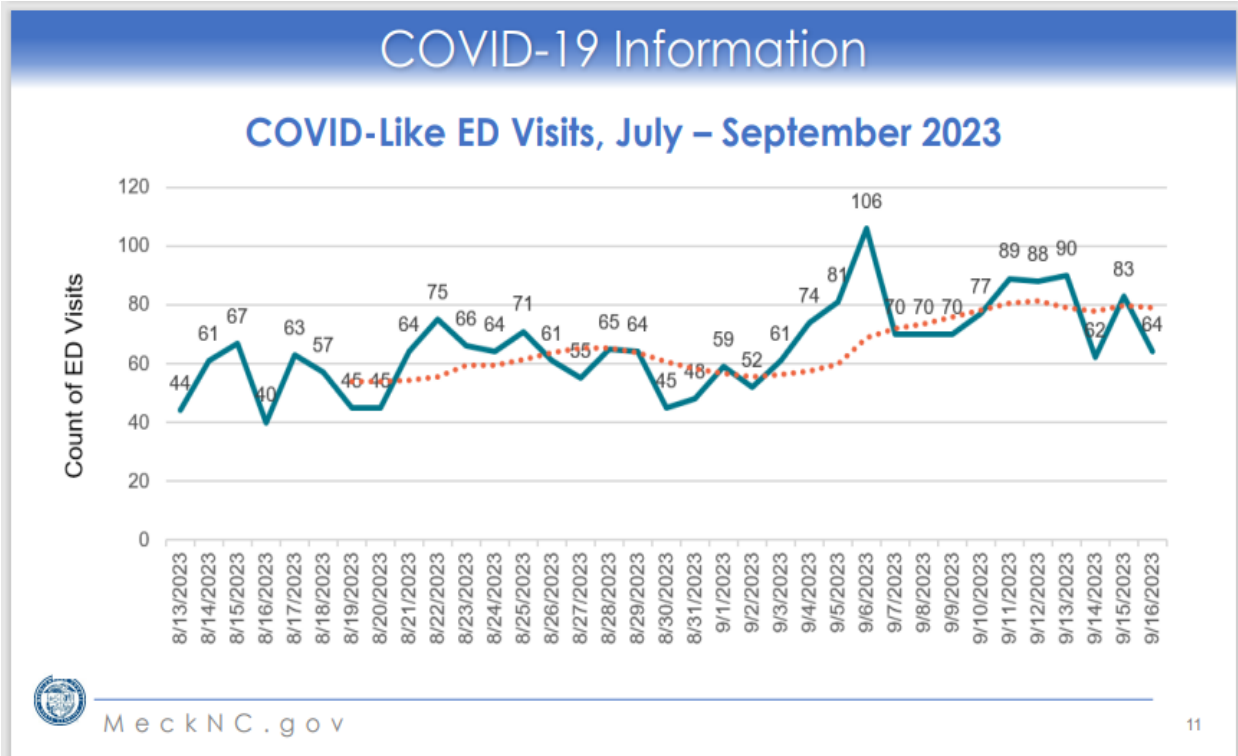
Influenza and RSV

ILI and RSV ED Weekly Visits, July–September 2023

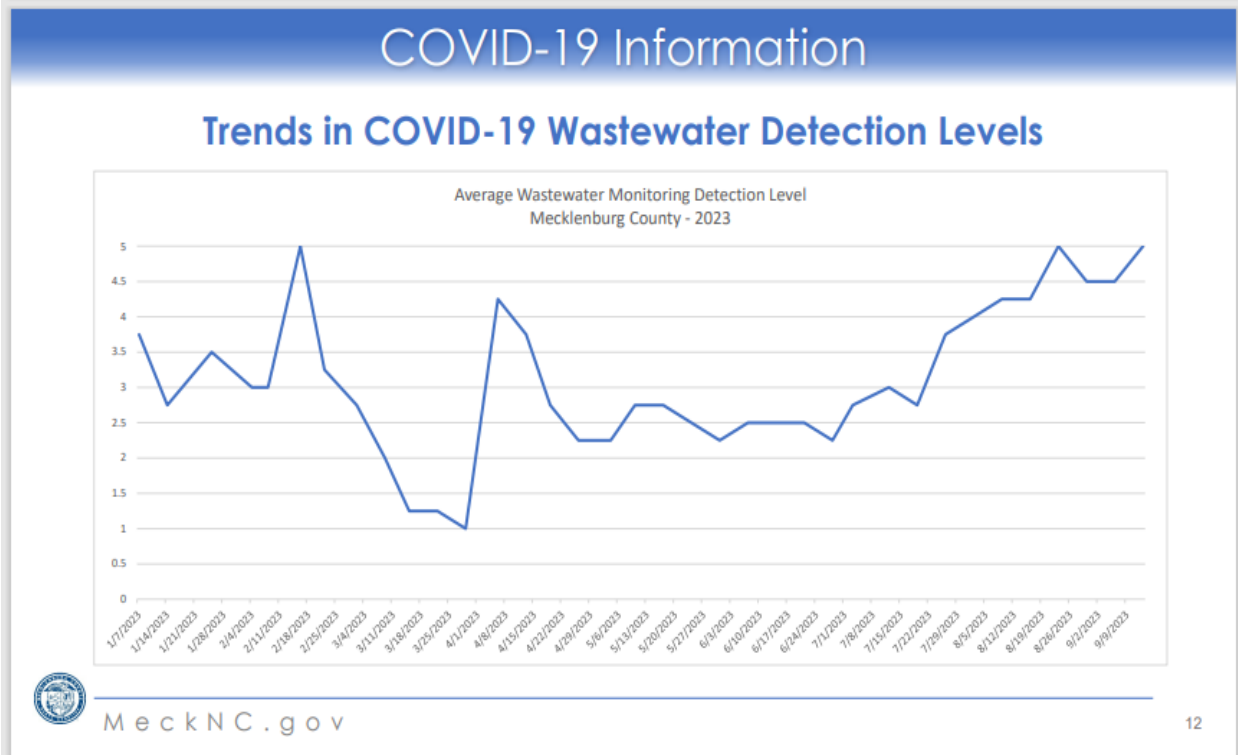


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Source: NC DHHS, NCDETECT Emergency Department Visits, Mecklenburg County



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COVID-19 Information

COVID-19 Vaccine Update

- FDA & CDC approved new COVID-19 vaccine (targeting Omicron XBB variant)
 - Now distributing to pharmacies and other ordering vaccine providers
- COVID-19 vaccine = a one-dose, routine annual vaccine (like seasonal flu vaccine)
 - Recommended for everyone 6 months old and older

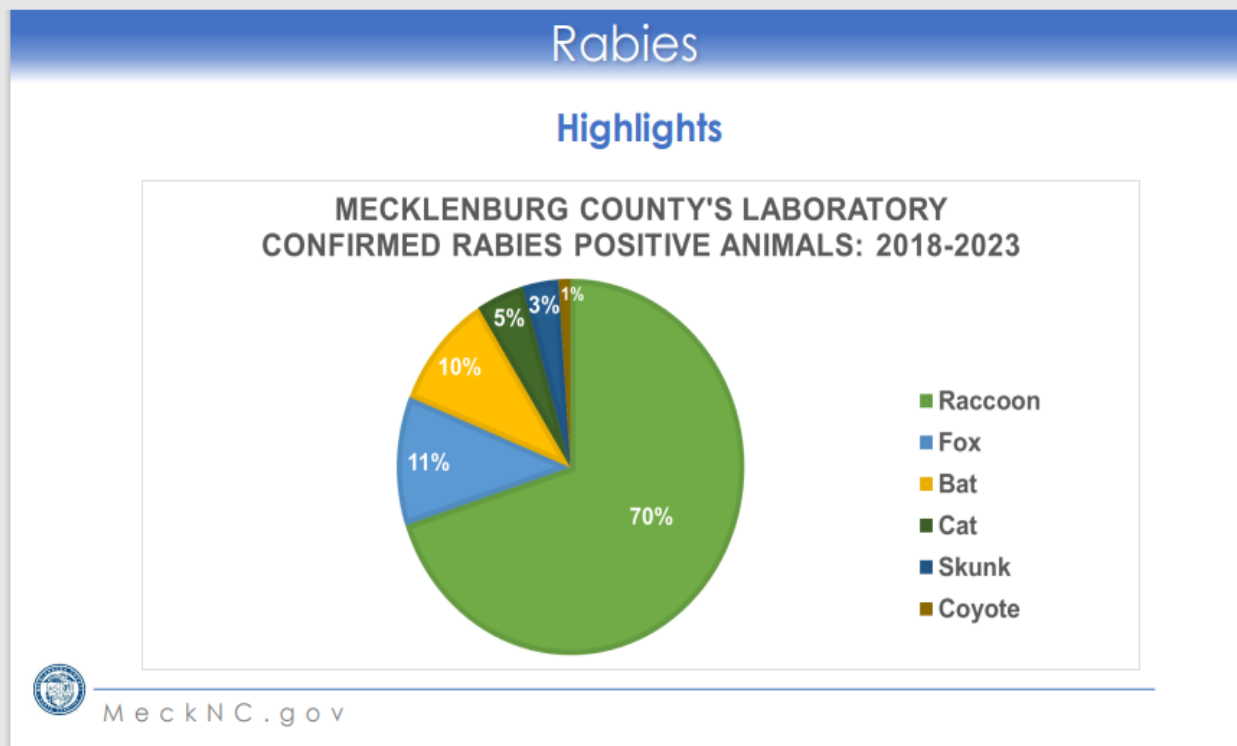
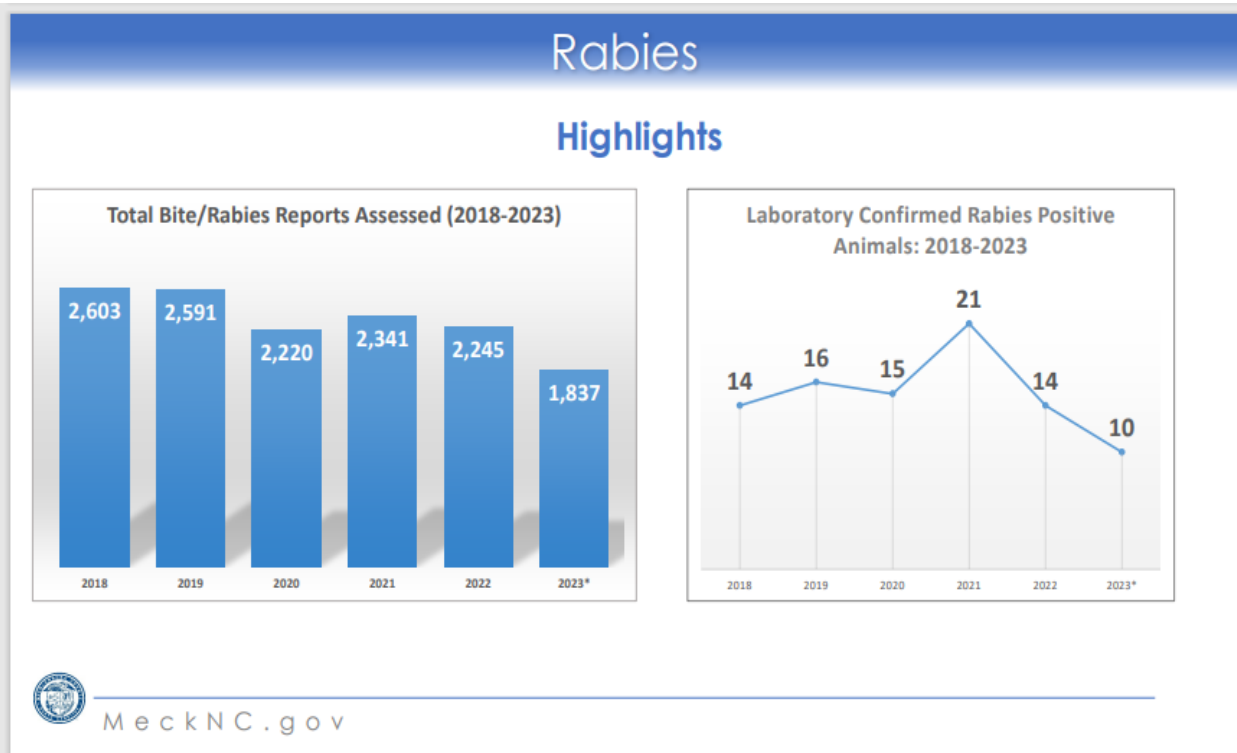


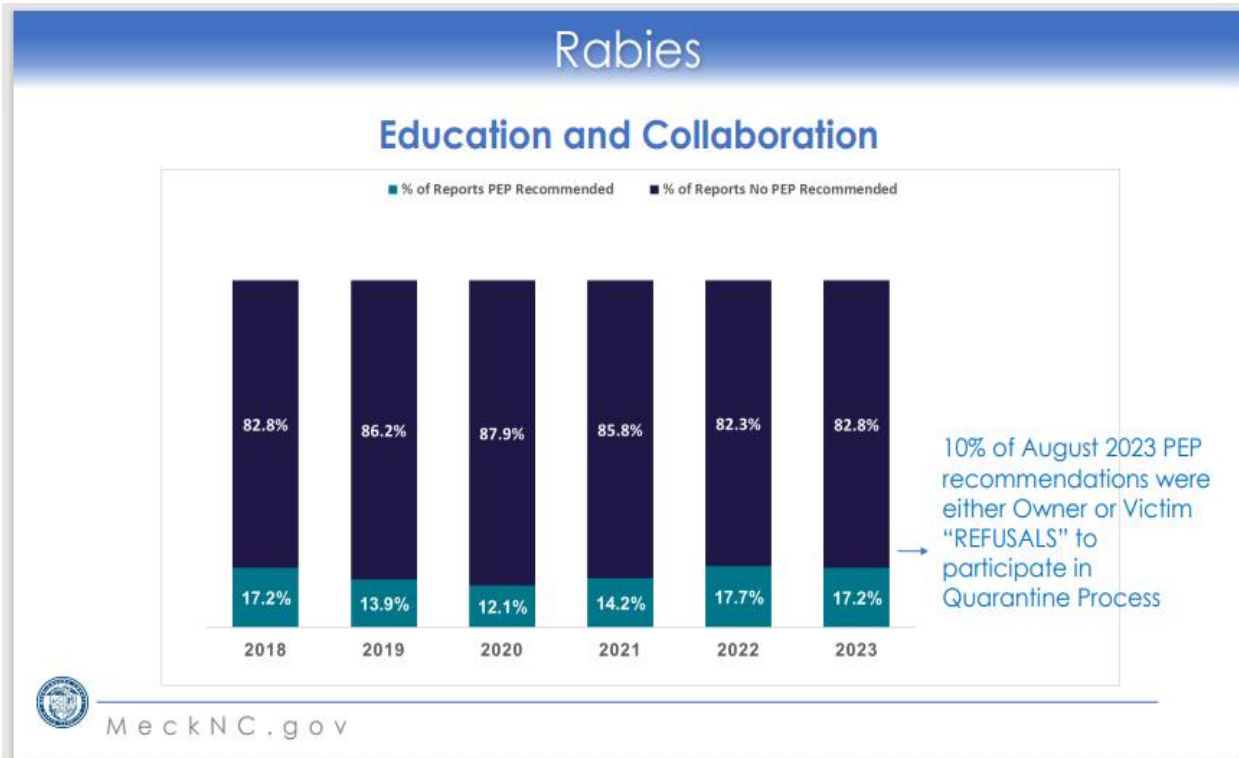
COVID-19 Information

COVID-19 Vaccine Update

- COVID-19 vaccination = commercialized (government is no longer the sole provider)
 - CDC's Bridge Access program provides free COVID-19 vaccines to un- and under-insured people through December 2024.
 - Available at CVS and Walgreens pharmacies nationwide
- Local COVID-19/Flu mass media campaign launches in October







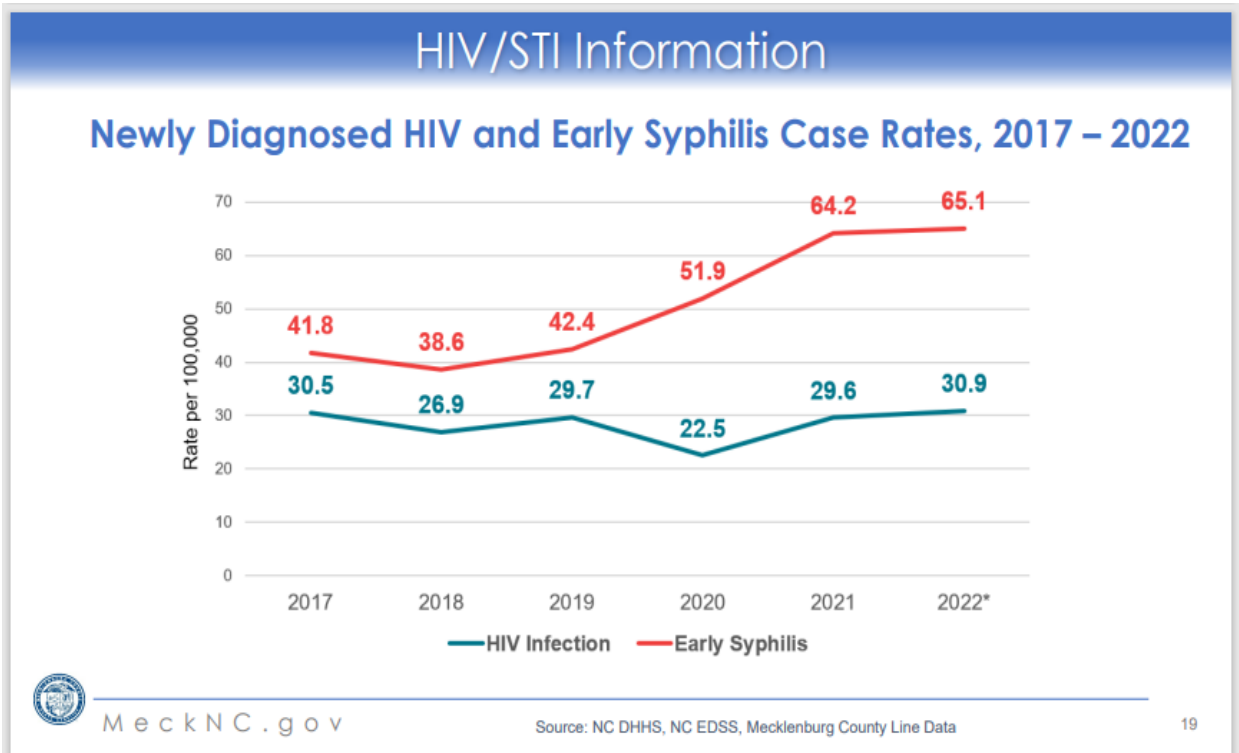
Rabies

Marketing Campaign

- County billboard April 2023 – August 2023
- 28-day digital ad campaign = 391,877 targeted impressions



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HIV/STI Information

Disease Investigations Updates

January 1, 2023 – August 31, 2023

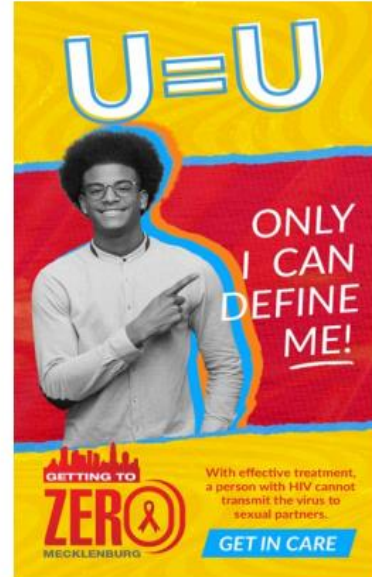
# of HIV Case Assigned	# of HIV Cases Investigated
262	220 (84%)
# of Syphilis Cases Assigned	# of Syphilis Cases Investigated
594	497 (83.6%)

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HIV/STI Programs

Linkage to Care

- In FY23, 275 individuals referred from community for linkage to HIV care 219 successfully re-engaged in care



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HIV/STI Programs

HIV Pre-Exposure Prophylaxis (PrEP)

- **County-funded providers:**
 - Amity Medical Group
 - Atrium Health
 - Charlotte Community Health
 - C. W. Williams Community Health
 - Dudley's Place
 - Eastowne Family Physicians
 - Planned Parenthood
 - RAO Community Health
 - Mecklenburg County Public Health
 - Alpha Health/Wellnes (new in FY24)
- **NC DHHS-funded providers:**
 - Novant Health Midtown Family Medicine (new in FY24)
 - Kintegra Health
 - Cabarrus Health Alliance



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HIV/STI Programs

Let's Get Checked

- Distributed ~100 free HIV/STI at-home test kits
- Standard 5 kit tests for chlamydia, gonorrhea, HIV, syphilis & trichomoniasis



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HIV/STI Community Outreach Efforts

Charlotte Black Pride 2023

- Pride in the Park, July 15
- Charlotte Black Pride Expo, July 22



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HIV/STI Community Outreach Efforts

Charlotte Pride 2023

- Offered HIV/STI screenings offered
- Distributed HIV/STI at-home tests
- Booth engagement with 600+ attendees



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Vaccines for Childhood Preventable Diseases

Vaccines

- Highly effective in preventing death or serious harm to children
- For fully vaccinated people:
 - Measles, rubella, polio, and tetanus largely eliminated
 - Severity of mumps, diphtheria, whooping cough, chicken pox, and some types of pneumonia and meningitis greatly reduced



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Vaccines for Childhood Preventable Diseases

Vaccines

- North Carolina requires vaccination against selected childhood preventable diseases for entry into kindergarten, 7th, and 12th grades.
- Influenza and COVID-19 vaccines are recommended, but not required



Vaccines for Childhood Preventable Diseases

Preventable Diseases

- Most commonly reported vaccine-preventable diseases:
 - Haemophilus influenzae type b (Hib)
 - Varicella (chicken pox)
 - Pertussis (whooping cough)
- Jan 2023 - June 2023, County reported:
 - 3 Hib cases
 - 5 chicken pox cases



MCPH Mobile Clinical Units

- Two Sprinter vans upfitted for clinical services to support immunization efforts:
 - First van ready October 2023
 - Second van ready early 2024
- Next FY, mobile units will support other public health initiatives & programs next FY:
 - HIV/STI Services
 - School Health
- MCPH Mobile Dental Unit scheduled to arrive summer 2024



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MCPH Mobile Clinical Units



Fall/Winter:
COVID-19 &
influenza

Spring/Summer:
Vaccine-
preventable
childhood illnesses



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Comments

Commissioner Meier asked if the COVID-19 vaccine was no longer free and cost \$100. *Dr. Washington said the cost was around \$140, but a lot of insurance companies covered the cost. He provided further explanation.*

Commissioner Meier asked, about rabies, if there was a portion of the County where rabies was concentrated. *Dr. Washington said there were zip codes with higher reporting, but there were investigations throughout the county.*

Commissioner Rodriguez-McDowell asked if it was not just an urban or rural thing. *Dr. Washington said it happened throughout and that wild animals migrate. He said it was best for residents to stay away from wild animals.*

Commissioner Griffin thanked him for the presentation. He said about HIV/Syphilis – black males had been impacted, but what was new was it was starting to hinder black women. He asked if there had been any lessons learned from around the country, not only in reporting but also in reducing it. He said this was impactful on the African American community. *Dr. Washington said it had been happening for quite some time throughout the country. He said trying to contain viruses/diseases to a network of individuals so they didn't spread wasn't easy, but with HIV, they weren't able to do that. He said they had initiatives called Ending the Epidemic and Getting to Zero that drove their HIV prevention strategy in the community.*

Commissioner Leake said at least ten years ago, many young people lost their lives due to the amount of medication they were taking. She said there was still a stigma of talking about AIDS in the black community. She thanked him again for his presentation and the late Commissioner Valerie C. Woodard for her impact.

Vice Chair Powell thanked him. She said that based on what they had seen, the response from the state was slow. She asked how they could help with that. *Dr. Washington said they were investigating closely and believed they still had a voice. He said he would be in communication with the Board to amplify the noise and explain why it was critical and needed to be addressed.*

Commissioner Jerrell thanked him for the presentation and for making the content digestible. He said he appreciated when they could take presentations and tie them back to their priorities. He asked, in reference to the mobile van, how many they thought they would serve with those units. He also asked what the profile of the individuals were. *Dr. Washington said there were many plans for the mobile units to be used for things such as vaccines and dropping the van at schools for immunizations. He said they would do the same for the dental unit. He said that was a way to*

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service children at the school by making access easier.

Chair Dunlap said there needed to be some coordination to make sure they were serving the entire community. He asked about the flu shot and what the general advice was on when to obtain the shot. He asked if someone should report food poisoning to the health department. *Dr. Washington said the general recommendation was that people get the flu shot in September or October. He said if someone believed they may have gotten sick at a restaurant, they could make a report to Environmental Health. He said the best thing to do was to see their provider and could follow up if necessary.*

23-0023 Commissioner Reports

Commissioners shared information of their choosing within the guidelines established by the Board, including but not limited to past and/or upcoming events.

ADJOURNMENT

With no further business to come before the Board, Chair Dunlap declared the meeting adjourned at 4:38 p.m.

Arlissa Eason, Deputy Clerk to the Board

George Dunlap, Chair