

Dr. Raynard Washington  
Public Health Director  
Mecklenburg County Public Health  
249 Billingsley Road  
Charlotte, NC 28211

**Subject: Approval Request for VitalCore's Outlined Medical Plan**

Dear Dr. Washington,

I hope this letter finds you well. As you are aware, VitalCore Health Strategies was awarded the healthcare contract at Mecklenburg County Detention Center, with services commencing on May 19th, 2024. We appreciate the support and collaboration of Sheriff Gary McFadden and his team during this transition.

Our recent in-person tour of the facility, alongside Dr. Bonnie Coyle and other members of your team in July, provided valuable insights. We are committed to implementing initiatives that align with our shared goals and priorities, as well as those of Sheriff McFadden.

Over the past ninety days, we have submitted policies and documents for your review. Additionally, we have addressed feedback and inquiries from Dr. Coyle, who reviewed the same materials. Enclosed in this email are the requested documents, including additional items discussed during our recent phone conversation on Friday, August 23rd. We believe this submission fulfills all previous requests.

At this juncture, we seek your approval of our outlined medical plan—a comprehensive blueprint for healthcare delivery within the Detention Center. With the combined efforts of the Sheriff's office, the Public Health office, and the Board of Commissioners, we are confident in our ability to positively impact the lives of those in our custody.

Should you require any further information or clarification, please do not hesitate to reach out to us. We appreciate your attention to this matter and most importantly, the collaboration and partnership.

In Service,

Sandra H. Hoover, RN  
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