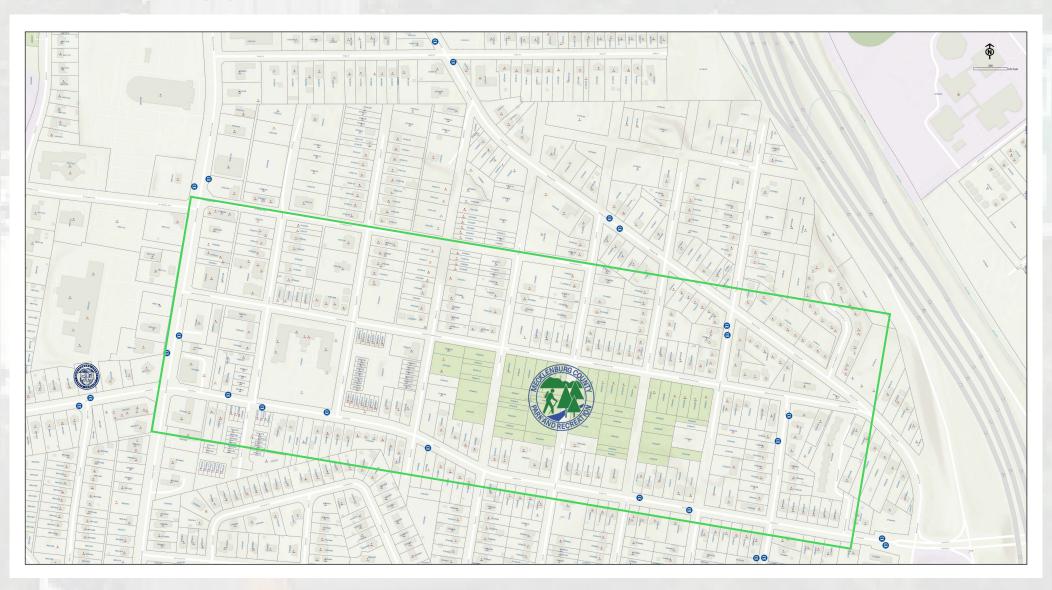
Unsheltered Response: Collaborative Strategy

Health & Human Services Response Plan
Mecklenburg County
Board of County Commission
Public Policy Workshop
11/12/2025

Intention

- In collaboration with community stakeholders, develop intentional and strategic framework to rapidly deploy in high need areas that focus on providing street outreach and connection to resources ranging from behavioral health supports to immunization and testing to emergency shelter
- In order to be successful, this project must be executed in partnership with non-profits, business community, City of Charlotte and CMPD.
- This is one piece of a complex puzzle.
- First area of focus is Beatties Ford/Catherine Simmons corridor

Focus Area



Proposal

- Expand street outreach services by adding 2 additional workers dedicated to the corridor
- Expand emergency shelter options to include capacity and resources
- Open temporary HHS hub at vacant Lasalle Street property to serve as workspace for HHS staff and partners, provide mobile services and connect clients to services.
- Expand access to other HHS services, including health screenings, mobile hygiene services, and on-site connection to substance use treatment

Services Overview

Strategy	Action	Potential Partner	FY26 Budget Through 6/30/26	Funding Source
Expand street outreach	2 dedicated outreach staff	Hearts for the Invisible	\$128,042	General Fund
Expand hygiene services	Provide +3 hours of showers	Project Outpour	\$21,000	General Fund
Expand emergency shelter for up to 75 single women	Operational and case management support for My Sister's House & Church in the City	My Sister's House	\$225,454	General Fund
Sustain emergency shelter for up to 138 single men	Sustain operations at Giles Center	Roof Above	\$165,000	General Fund
Security and Maintenance at Lasalle Street Site to serve as temporary response service center/hub (3 months)	Open temporary hub at Lasalle Street property for ~3 months		Maintenance: \$3,500 Security: \$19,430	General Fund
TOTAL			\$562,426	General Fund

Timeline

- Most strategies can begin by November 18 by redeploying existing resources
- Strategies that require hiring additional staff (outreach and shelter expansion) will be *fully operational* once on-boarding and training are complete (expected December 2025)
- These response activities will be needed for 6 months or longer, depending on community conditions
- Some strategies are needed to support other hot spot responses

Funding Overview

- Total Estimated Cost (General Fund) through June 30th: \$562,426
 - BOCC approved \$7M for housing insecurity to purchase and renovate hotel
 - Hotel purchase and renovation budget estimate: \$8,573,500
 - Expected funding source: \$9M (County \$4.5M/City \$4.5)
 - Funding to support this response will be allocated from the remaining balance
- Annualized Costs: \$1,746,235 to be funded through A Home for All

Summary

- Plan is one piece of complex puzzle responding to quality of life needs for unsheltered neighbors
- Developing a framework to be replicated in other high need areas
- One-time funding for FY26, with ongoing funding expected through A Home for All

Questions - Comments - Discussion

