



CRISIS INTERVENTION PROGRAM
MECKLENBURG COUNTY, NC



Do you need help paying your heating or cooling bill?

Mecklenburg County is offering help to residents by providing Crisis Intervention Program (CIP) funds to eligible households. The Crisis Intervention Program is a federal program that assists individuals and families who are experiencing a heating or cooling related crisis, a life threatening or health related emergency, and have a final notice or past due utility bill. Assistance is available year-round or until funds are exhausted.

HOW DO I APPLY?

- Download the CIP application on our county website www.MeckNC.gov/ENERGY and:
 - Mail completed application to 301 Billingsley Road, Charlotte, NC 28211
 - Email your completed application to Energy-CIP-LIEAP@MecklenburgCountyNC.gov
 - Drop off a completed application or
 - Walk-in to apply in person at one of our three locations:
 - Wallace H. Kurlalt Center, 301 Billingsley Road, Charlotte, NC 28211
 - Valerie C. Woodard Center, Suite 1800, 3205 Freedom Drive, Charlotte, NC 28208
 - Ella B. Scarborough Center, 430 Stitt Road, Charlotte, NC 28213
- Call 704-336-3000 to complete a telephone application.

HOUSEHOLD CRITERIA

- At least one eligible U.S. Citizen or Legal Resident
- Income at or below 150% of the Federal Poverty Limit
- Be responsible for energy bills
- Households must be in a heating or cooling related emergency

WHAT FORMS OF VERIFICATIONS ARE REQUIRED?

- Any of the following forms of identification: State ID Card, Driver's License or Passport
 - Utility Bill
 - Social Security Number
 - Proof of Income



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