Criminal Justice Services
Department Management Report
June 2020

Overview

- Recovery Court held a virtual graduation for 14 clients on April 8. The S.T.E.P. Program for Recovery Court participants is designed to break the cycle of addiction that gives rise to repeated law-breaking episodes. Graduation from Recovery Court means that an individual successfully met all requirements for the program and are finished with their court involvement.
- The Mecklenburg County Juvenile Crime Prevention Council (JCPC) is a statutorily authorized advisory board charged with reviewing the needs of juveniles who are delinquent or at-risk of becoming court-involved, assessing local service needs, and presenting an annual service proposal to the Board of County Commissioners. Due to COVID-19, the JCPC has transitioned to virtual meetings.

FY20-FY22 Strategic Business Plan Update

- In order to better facilitate cross-unit case management and collaboration, Criminal Justice Services (CJS) staff have been working with Information Technology Services to develop a "Single View" feature in CRM that links clients across units. This will allow for increased collaboration and coordination of services for clients who engage with more than one unit within CJS.
- The Forensic Evaluations Unit has been working with Recovery Court staff to coordinate pre-petition services for FIRST cases and has been providing referrals for Pretrial Supervision clients that are experiencing mental health, substance abuse, and/or homelessness issues.
- Recovery Court has increased case management contact with clients by 180% between March and April. Both case management and treatment sessions have continued to be held virtually for clients.
- Re-Entry Services has been able to assist a total of 93 clients so far this fiscal year. The year-to-date total number of beds available to CJS clients has increased 73% (from 60 to 104).

Key Performance Indicators

Department Unit	Measure	Annual Target	Performance
Forensic Evaluations	Diversionary Screenings/Eligibility Assessments (Monthly)	40/month	56
JCPC	Total Juveniles Served (YTD)	100%	68%
Pretrial Services	Public Safety Rate (YTD)	90%	93%
Re-Entry Services	Total Post-Release Offenders Served (YTD)	250	249
Research and Planning	Number of Projects Requested (Monthly)	Baseline	0
Recovery Courts	Retention Rate (YTD)	60%	100%

Context for Key Performance Indicators

- Beginning in FY18, the Pretrial Services Public Safety Rate was modified to bring it in line with both best practices and the existing public safety rates for two other CJS units. The calculation is now a proportion of all year-to-date closed cases that were not rearrested for a new charge while on supervision, rather than the proportion of the average active caseload that was not rearrested for a new charge while on supervision.
- While CJS does not directly oversee the Mecklenburg County Juvenile Crime Prevention Council (JCPC), CJS does provide support to the JCPC and as such has provided a performance measure in this report. This measure is a year-to-date percentage of the total juveniles the JCPC programs are contracted to serve.
- Retention Rate (YTD) of the Recovery Courts is a result of the duration most clients remain active during the program with a minimum time-period being 12 months. A one-year retention rate indicates the percentage of participants who, exactly one year after entering drug court, had either graduated or remained active in the recover court program. The longer the participants remain active in the program, the higher the retention rate is. (N=131 April 2020)