

## **JURY COMMISSION**

**Vote on Nominees listed below, nominated at the May 20, 2025 meeting**

**One (1) Two-year term expiring June 30, 2027**

<b>Nominees</b>	<b>Round 1</b>	<b>Round 2</b>	<b>Round 3</b>	<b>Round 4</b>
<b>Brandi Falls District 3</b>				
<b>Janine Lafferty District 1</b>				
<b>Obdulio Oden District 4</b>				
<b>Queen Thompson District 4</b>				

# Jury Commission

## Nominees-At-A-Glance

**One (1) Two-year term Expiring June 30, 2027**

<b>Name</b>	<b>District</b>	<b>Gender</b>	<b>Ethnicity</b>
Falls, Brandi	3	Female	African American
Lafferty, Janine	1	Female	Other
Oden, Obdulio	4	Male	African American
Thompson, Queen	4	Prefer not to answer	African American

**Note: Johnnie Davis-Shields did not seek reappointment.**

Statement to Applicants

Profile

Which Boards would you like to apply for?

Jury Commission: Submitted

Brandi Falls  
First Name Last Name

What other names have you used? (includes, legal names, aliases, maiden names or professional monikers) NOTE: If none, please note N/A

N/A

bmfalls@yahoo.com  
Email Address

12832 David Jennings Ave  
Home Address

Charlotte NC 28213  
City State Postal Code

Mobile: (704) 593-8187  
Primary Phone Alternate Phone

What Mecklenburg County District do you live in? Please verify below. \*

☒ 3

How long have you been a resident of Mecklenburg County? Please include months, or years.

31

My age range is (please select one): \*

☒ 30 to 45

Ethnicity \*

☒ African American

Gender \*

☒ Female

Interests & Experiences

## Education

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King's College

Compass Group USA

Employer

Insurance Manager

Occupation

## Business and civic experience

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Serving in leadership roles at work.

## Area of expertise and interests/skills

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Risk Management, Legal, Insurance, Financial

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## Additional Information

**If you are or have ever served on a Mecklenburg County board/commission, please answer yes or no. If yes, please disclose the Board and term-end date.**

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No

## Why are you interested in serving on the board(s) to which you are applying?

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I feel a push to serve in my community and give back. I'm at a point where I am able to give back and help someone else along the way.

## Have you attended a meeting of the advisory board(s) to which you are applying?

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☐ Yes ☒ No

## Hours Per Month Available for Position

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I'm not sure how many hours are needed. Would love to discuss.

## How did you learn of the vacancy? \*

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☒ Mecklenburg County Website

## If you answered other - Where did you learn of this vacancy?

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Indeed.

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## Disclosure

## Are you a Mecklenburg County resident?

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☒ Yes ☐ No

**Are you a current Mecklenburg County employee? (Mecklenburg County employees are prohibited from serving on any board where appointments are made by the Board of Commissioners. If you are a current, county employee who is to serve in an ex-officio and/or non-voting capacity on any board when required by law, please email [clerk@mecknc.gov](mailto:clerk@mecknc.gov) before submitting an application.)**

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☒ Yes ☐ No

**Are you a current vendor with Mecklenburg County?**

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☐ Yes ☒ No

**• Do you have any personal or business interest that could create a conflict (either real or perceived) if appointed? If yes, please explain the conflict.**

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☐ Yes ☒ No

#### **Disclaimer**

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**I, hereby, authorize Mecklenburg County to verify all information included in this application. I certify that I have read the appointment policy and that the information contained in this application is true according to the best of my knowledge and belief. I certify that I am providing my legal name and address in which I reside. I understand that inaccurate or untrue information will be cause for removal from any appointed advisory board. By submitting this application, I agree to adhere to all County policies pertaining to advisory boards, including attendance. I understand if I do not achieve 65% annual attendance, I will be automatically removed from the board or commission to which I am appointed. I understand that this application is subject to the N.C. Public Records Law (NCGS § 132-1) and may be released upon request.**

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☒ I Agree

**Signature of Applicant (Sign Your Legal Name):**

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Brandi Falls

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#### **Board Specific Questions**

Statement to Applicants

Profile

Which Boards would you like to apply for?

Jury Commission: Submitted

Janine Lafferty  
First Name Last Name

What other names have you used? (includes, legal names, aliases, maiden names or professional monikers) NOTE: If none, please note N/A

N/A

jayla284@hotmail.com  
Email Address

8914 Heron Glen Drive  
Home Address

Charlotte NC 28269  
City State Postal Code

Mobile: (704) 421-3373  
Primary Phone Alternate Phone

What Mecklenburg County District do you live in? Please verify below. \*

☒ 1

How long have you been a resident of Mecklenburg County? Please include months, or years.

37 years and 6 months

My age range is (please select one): \*

☒ Over 55

Ethnicity \*

☒ Other

Gender \*

☒ Female

Interests & Experiences

Janine Lafferty

## Education

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Master's in business administration Bachelor's in business administration

DXC Technology  
Employer

Test Manager  
Occupation

## Business and civic experience

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Test Manager for several companies and industries. (see attached resume) Chief Judge for Precinct 145 since 2018. Election Official since 2009.

## Area of expertise and interests/skills

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Management skills IT Skills Leadership Skills Communication Skills

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## Additional Information

**If you are or have ever served on a Mecklenburg County board/commission, please answer yes or no. If yes, please disclose the Board and term-end date.**

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Yes, I served on the Board of Equalization and Review in the 1990's.

### Why are you interested in serving on the board(s) to which you are applying?

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I have served as a juror and want to understand and assist in the process of identifying and selecting jurors.

### Have you attended a meeting of the advisory board(s) to which you are applying?

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☐ Yes ☒ No

### Hours Per Month Available for Position

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I am available for 30 hours per month for this position.

### How did you learn of the vacancy? \*

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☒ Social Media

[Janine\\_Lafferty\\_2025\\_resume.docx](#)

Upload a Resume

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## Disclosure

### Are you a Mecklenburg County resident?

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☒ Yes ☐ No

**Are you a current Mecklenburg County employee? (Mecklenburg County employees are prohibited from serving on any board where appointments are made by the Board of Commissioners. If you are a current, county employee who is to serve in an ex-officio and/or non-voting capacity on any board when required by law, please email [clerk@mecknc.gov](mailto:clerk@mecknc.gov) before submitting an application.)**

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☐ Yes ☒ No

**Are you a current vendor with Mecklenburg County?**

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☐ Yes ☒ No

**• Do you have any personal or business interest that could create a conflict (either real or perceived) if appointed? If yes, please explain the conflict.**

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☐ Yes ☒ No

### **Disclaimer**

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**I, hereby, authorize Mecklenburg County to verify all information included in this application. I certify that I have read the appointment policy and that the information contained in this application is true according to the best of my knowledge and belief. I certify that I am providing my legal name and address in which I reside. I understand that inaccurate or untrue information will be cause for removal from any appointed advisory board. By submitting this application, I agree to adhere to all County policies pertaining to advisory boards, including attendance. I understand if I do not achieve 65% annual attendance, I will be automatically removed from the board or commission to which I am appointed. I understand that this application is subject to the N.C. Public Records Law (NCGS § 132-1) and may be released upon request.**

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☒ I Agree

**Signature of Applicant (Sign Your Legal Name):**

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Janine Lafferty

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### **Board Specific Questions**



# Janine M Lafferty

[janine.lafferty@gmail.com](mailto:janine.lafferty@gmail.com)

Charlotte, NC

704-421-3373

## PROFESSIONAL SUMMARY

Professional with extensive IT experience analyzing business needs and developing solutions that increase the efficiency and quality of existing computer systems and implementation of new systems. I am skilled in software analysis, quality assurance, test management and training.

## EDUCATION

**Master of Business Administration** – Winthrop University, Rock Hill, SC

**Bachelor of Science in Business Administration** – College of New Rochelle, New Rochelle, NY

## PROFESSIONAL TRAINING

Agile Training - Certified SAFe 4 Practitioner, Scrum Master Accredited Certification™, Scrum Product Owner Accredited Certification™

Software Tester Training - Certified Software Tester, Web/eBusiness Tester, System Development Life Cycle

Test Management Tools – Microfocus ALM, Atlassian JIRA, Confluence

Management Training - Enlightened Leadership, Test Management, Situational Leadership

Technical Training – SQL, Cobol, Unix, WebLogic, Xml, Html, Java, DataStage, CA Workload Automation AE

Microsoft skills – Office 365, Word, Excel, Access, PowerPoint, Project, SharePoint, Skype, Teams

Software Tools – Putty, Ultra Edit, SOAP UI, FileZilla,

Database Tools - TD SQL Assistant, Oracle SQL Developer, Hue SQL Assistant, pgAdmin4

Business Intelligence - OBIEE, Tableau, AWS Quick Sight, MS Power BI

Atlassian – JIRA, Confluence

## PROFESSIONAL EXPERIENCE

### Test Manager

**DXC Technology**

**05/2022 to present**

*DXC Technology is a Fortune 500 global IT services company delivering the IT services our customers need to modernize operations and drive innovation across the entire IT estate by providing services for business process outsourcing, analytics and engineering, applications, security, cloud, and IT outsourcing.*

- Managed a project to implement testing best practices for a major customer to ensure quality delivery of software.
- Participated in Sprint Planning, Daily Scrum, Sprint Review, and Sprint Retrospective meetings.
- Prepared estimate of resources needed to complete each Agile Sprint.
- Prepared the Test Plans and reviewed the plan with the project stakeholders, program manager and development team.
- Prepared and distributed the daily Status Reports during testing.
- Prepared the daily defect report and facilitated the triage meeting.
- Prepared the Test Summary Report after the completion of testing and reviewed it with the customer.
- Prepared the Requirements Traceability Matrix and reviewed it with the customer.
- Prepared the Metrics Reports and reviewed it with the customer.
- Trained test team to analyze design documents and JIRA stories to write effective test cases to ensure full coverage.
- Trained test team to write effective test cases and prioritize test cases in JIRA.
- Trained test team to execute test cases and capture results in JIRA.
- Trained test team to run processes and research failures.
- Trained test team to use pgAdmin4 database software to validate results of test cases.
- Trained test team to write effective bug/defects in JIRA with sufficient details to allow quick turnaround.
- Worked with the Scrum Master, Developers and Database Administrators to get defects resolved quickly.
- Used SharePoint and Confluence to store all project documents

# Janine M Lafferty

[janine.lafferty@gmail.com](mailto:janine.lafferty@gmail.com)

Charlotte, NC

704-421-3373

## Test Manager

TCS

03/2021 to 05/2022

*Tata Consultancy Services is a global leader in IT services, consulting & business solutions with a large network of innovation & delivery centers that help customers achieve their business objectives by providing innovative, best-in-class consulting, IT solutions and services.*

- Co-managed a large merger project with over 150 interfaces producing project deliverables (Test Plan, Test Status Reports, Test Summary Reports, Requirements Traceability Matrix, Defect Reports, Metrics Reports).
- Maintained status of testing tasks and deliverables in the Project Plan.
- Used ALM to record requirements, test cases, test execution status and manage defects.
- Prepared and distributed daily test status reports for SIT, UAT, E2E and Regression testing phases.
- Facilitated daily Test Status meetings for key stakeholders and communicated testing risks and coordinated mitigation strategies with appropriate teams.
- Prepared and distributed daily defect reports for SIT, UAT, E2E and Regression testing phases.
- Defect Manager – facilitated triage meetings and escalated issues to Project Manager as appropriate.
- Generated Requirements Traceability Matrix from ALM and ensured that all requirements were mapped to test cases.
- Used SharePoint to store all project documents including test strategy documents, test plans, status reports, summary reports, requirements traceability matrices, defect reports, metrics reports, etc.

gorave63  
01merpal  
ert

## Test Manager

TIAA

09/2017 to 11/2020

*TIAA is a diverse financial institution that offers a wide range of retirement, banking, mortgage, and investment products and services to support and strengthen the financial needs of people who work in academic, government, medical and other non-profit fields.*

- Coordinated with the TIAA India QA resources and onshore QA Contingent Workers to ensure the projects were completed on schedule with high quality.
- Prepared QA estimates for Agile & Waterfall projects based upon the timeline for delivery to the customer.
- Facilitated defect and status meetings between DEV, BA, PM, and QA and coordinated the work of the test resources assigned to various projects.
- Ensured all QA work products for each project were delivered according to procedure, schedule, and budget and partnered with the UAT team to ensure customer satisfaction.
- Partnered with QA Managers, Enterprise Release Management, Test Environment Management, Development, Production Support, and the Business to effectively manage the QA deliverables.
- Monitored QA activities on assigned projects to ensure timely planning, execution, and reporting.
- Provided QA leadership for the Enterprise Warehouses and related data marts (including Enterprise Data Warehouse with Teradata, Oracle & Hadoop platforms, Relationship Management Warehouse with Teradata, Oracle & Hadoop platforms and Enterprise Staging Platform with Teradata, Oracle & Hadoop platforms) used by internal and external customers.
- Partnered with QA Managers, Enterprise Release Management, Test Environment Management, Development, Production Support, and the Business to effectively manage the QA deliverables.
- Participated in Sprint Planning, Daily Scrum, Sprint Review, and Sprint Retrospective meetings.

**Senior Quality Analyst/ Testing Expert/ QA Test Lead/Software Test Specialist/ Test Coordinator/ QA Manager**  
**Amdocs Broadband, Cable & Satellite Division**

02/2001 to 09/2017

*Amdocs is a provider of software solutions that enables integrated customer management for communications service providers in the broadband, cable, and satellite industry to ensure stronger, more profitable customer relationships.*

- On site Test Coordinator for Amdocs' next-generation software to support a major cable company billing initiative.
- Coordinated activities between the customer and Amdocs QA, OPS, Network, DBA & other teams to resolve issues.

## Janine M Lafferty

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[janine.lafferty@gmail.com](mailto:janine.lafferty@gmail.com)

Charlotte, NC

704-421-3373

- Wrote the Test Management Plan that both the customer and Amdocs used to manage the testing effort.
- Managed customer ALM defects assigned to Amdocs and ensured their resolution.
- Managed Amdocs ALM defects and ensured that they were delivered to the customer for retest ASAP.
- Prepared daily customer test completion percentage and defect status reports to Amdocs management.
- Facilitated defect and change request delivery meetings with multiple teams across the organization.
- QA Consultant to customer for implementation of a new application to manage technicians in the field.
- Conducted onsite training of new offshore resources in India for 2 months.
- Test Manager for all testing phases of major release of Subscriber and Billing software products.
- Test Coordinator for several major releases ensuring all aspects of the testing was completed successfully.

gorave63  
01merpal  
ert

Statement to Applicants

Profile

Which Boards would you like to apply for?

Jury Commission: Submitted

Obdulio M Oden  
First Name Middle Initial Last Name

What other names have you used? (includes, legal names, aliases, maiden names or professional monikers) NOTE: If none, please note N/A

N/A

obduliomodan@hotmail.com  
Email Address

2214 Transatlantic Avenue  
Home Address

Charlotte NC 28215  
City State Postal Code

Mobile: (443) 845-8776  
Primary Phone Alternate Phone

What Mecklenburg County District do you live in? Please verify below. \*

☒ 4

How long have you been a resident of Mecklenburg County? Please include months, or years.

8 months

My age range is (please select one): \*

☒ Over 55

Ethnicity \*

☒ African American

Gender \*

☒ Male

Interests & Experiences

## Education

---

Some college

Transdev

Employer

General Manager

Occupation

## Business and civic experience

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30 years of Transportation Management, 21 years in Law Enforcement, 24 years of Military Service

## Area of expertise and interests/skills

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Transportation, Law Enforcement, and Military Service

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## Additional Information

**If you are or have ever served on a Mecklenburg County board/commission, please answer yes or no. If yes, please disclose the Board and term-end date.**

No

## Why are you interested in serving on the board(s) to which you are applying?

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To lend my expertise to our community to create a greater Mecklenburg County.

**Have you attended a meeting of the advisory board(s) to which you are applying?**

☐ Yes ☒ No

## Hours Per Month Available for Position

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20+

## How did you learn of the vacancy? \*

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☒ Mecklenburg County Website

[Obdulio\\_Miguel\\_Oden\\_Resume\\_24.pdf](#)

Upload a Resume

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## Disclosure

## Are you a Mecklenburg County resident?

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☒ Yes ☐ No

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☐ Yes ☒ No

**Are you a current vendor with Mecklenburg County?**

---

☐ Yes ☒ No

**• Do you have any personal or business interest that could create a conflict (either real or perceived) if appointed? If yes, please explain the conflict.**

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☐ Yes ☒ No

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☒ I Agree

**Signature of Applicant (Sign Your Legal Name):**

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Obdulio Miguel Oden

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### **Board Specific Questions**

# Obdulio Miguel Oden

WSO-CSE, PTSCTP, TSSP – Bus/Rail

Cell – (443) 845-8776 Email – obduliomoden@gmail.com

## TRANSIT MANAGEMENT, SAFETY & ADMINISTRATION

•••••

I am a highly motivated and detail-oriented professional with a wealth of experience in Transportation Management, Administrative Management, Training, Law Enforcement, Security Management, Human Resources Management, Payroll, Behavior-Based Safety, and several Military Specialties. My diverse background has prepared me well for a career in any of the forementioned fields of expertise. I am currently seeking upward mobility. I believe my strong track record of success in managing complex operations, implementing training programs, maintaining compliance with regulations and policies, leading and developing teams, and improving safety and security measures make me an excellent candidate for your organization. My attention to detail, ability to analyze and resolve problems, and commitment to achieving goals have been instrumental in my success so far, and I am eager to bring these skills and experience to this new opportunity.

Safety Management System (SMS), Budget and Planning, Security and Access Control System  
Microsoft Office Suite (Word, Excel, PowerPoint, Outlook), Project Management, Team Building  
Behavior-Based Safety, Law Enforcement Technologies and Procedures, Human Resources Information  
Systems (HRIS), CCTV and Surveillance Systems, Law Enforcement Technologies and Procedures.

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## PROFESSIONAL EXPERIENCE

### Transdev North America

*General Manager – Concord/Kannapolis Area Transit*

**Jun 2023 – To Date**

- As the General Manager, I have overall responsibility for Transdev's Concord, NC location (Fixed Route and Paratransit Operations). I manage 56 direct reports in day to day operations of CK Rider Transit System.
- Delivering safe and reliable services, employee oversight, management of contract assets, risk management, safety compliance and training, client/customer satisfaction, and financial performance.
- Setting the commercial and operational strategic direction for the business unit team and leading the management team and employee workforce to achieve corporate/property safety goals, service performance, and financial objectives.
- Identifying and developing business growth opportunities for existing customers. A close working relationship with the Technology Software development team will be required to ensure strong alignment between customer requirements and the software development roadmap.
- Optimizing the return on assets deployed within the business to include vehicle scheduling, maintenance, and performance management. Responsible for identifying and analyzing KPIs to help improve results.
- Ensuring services are provided within budget and action plans developed and implemented to improve operational efficiencies.
- Determining and delivering business unit budget.
- Ensuring compliance with State and Federal regulation and compliance with Transdev corporate safety standards.
- Developing relationships with external customers.
- All staff management development and training in liaison with the corporate team as appropriate.

## **MDOT-MTA Maryland Transit Administration**

*Deputy Director/Chief Transportation Officer – Commuter Bus Services, Assistant Chief Safety Officer*

**Aug 2019 – Aug 2023**

- Assisted with oversight of \$335M in contracts and \$58M annual budget, resulting in the delivery of high-quality world-class service to MDOT MTA Commuter Bus customers.
- Served as the MTA's liaison to numerous stakeholders, resulting in effective communication and collaboration with county and local governments.
- Monitored service delivery to ensure compliance with operating rules and regulations, resulting in safe and timely transportation service.
- Managed all aspects of Commuter Bus operations, overseeing 36 routes and approving invoices, resulting in successful program milestones, scheduling, and budget parameters.
- Developed and negotiated Commuter Bus service contracts, resulting in effective procurement processes and compliance with monthly and annual financial targets.
- Participated in continuous process improvement and made recommendations for improved quality and delivery of service, resulting in increased customer satisfaction.
- Established performance goals that measured service provider performance and developed reporting standards that ensured process improvements were implemented, resulting in enhanced service quality.
- Conducted performance appraisals and developed staff competencies in accordance with departmental goals and objectives, resulting in a highly skilled and motivated team.
- Oversaw hazard management practices and manage transit agency accident investigations, resulting in improved safety practices and reduced accidents.
- Managed internal safety audit programs and served as an agency SMS Coordinator, resulting in effective safety certification programs and successful safety and bus operations projects.

## **Woodlawn Motor Coach Inc.**

*DOT Compliance & Operations Manager*

**Apr 2004 – Jul 2019**

- Ensured safe school bus and motorcoach transportation, maintaining compliance with Department of Transportation requirements for 197 vehicles and 250 employees in two locations.
- Spearheaded all safety, recruiting, and human resources efforts, ensuring compliance with industry standards and regulations.
- Successfully managed the implementation of ELDs, ensuring training and compliance for all operators and employees.
- Responsible for managing dispatch operations, including Automated Vehicle Locator (AVL) and camera systems, ensuring efficient and effective transportation services.
- Managed Safety & Training program, FMCSA/FTA Drug & Alcohol program, and provided OSHA, accident/injury handling procedures, customer service training, and system safety and security awareness seminars.

## **Twin America LLC**

*Director of Safety*

**Feb 2012 – Jun 2012**

- Administered the worker's compensation program, ensuring accurate investigations of injury claims and timely notifications, which led to a reduction in valid liability claims.
- Provided bus and paratransit training to employees, improving their skills and knowledge in transportation safety.
- Overseen compliance with the FMCSA and FTA drug and alcohol programs, ensuring regulatory compliance.
- Prepared and reviewed new and existing RFPs for compliance, ensuring adherence to safety regulations.
- Developed and managed the Safety and Training Program, which included Human Resources, enhancing employee safety and training measures.
- Developed new standard operating procedures (SOP) for facility-OSHA compliance and accident/injury prevention and reporting responsibilities for approximately 500 employees and 600 vehicles.



**First Transit, Inc***District Safety Manager***Sep 2007 – Feb 2012**

- Ensured safe operations of Fixed Route and Paratransit bus operations within the standards of New Jersey Transit (NJT), Delaware Area Rapid Transit (DART), Greater Hartford Transit District (GHTD), and First Transit Inc. for approximately 500+ buses and 1200 employees at 9 locations.
- Administering the workers' compensation program, investigating claims of injury accurately, and ensuring notifications are completed. I also mentored and coached all employees concerning the Drive Cam program. • Prepared financial and operational reports as required.
- Spearheaded several safety and operation committees, working to improve overall safety and compliance within the company.
- Successfully reduced the accident frequency rate (AFR) by 64% and injury frequency rate (IFR) by 74% within 18 months within my district using Omni Presence and getting employees involved in safety teams and planning.

**Montgomery County DPW&T – RIDE-ON***Transit Coordinator***Feb 2005 – Sep 2007**

- Coordinated with the transit team to ensure all schedules for fixed-route and paratransit services were covered by equipment and operators, ensuring timely and reliable service for the public.
- Developed and conducted training programs for bus operators and other transit personnel to improve safety and customer service.
- Collaborated with local law enforcement agencies to ensure safety and security of transit operations and personnel. • Maintained accurate and up-to-date records of transit operations, including ridership data and revenue collections. • Implemented several initiatives to improve the efficiency of transit operations, including the use of GPS tracking and automated dispatch systems, resulting in increased on-time performance and customer satisfaction.

**Greyhound Bus Lines Inc.***Terminal Supervisor***Nov 2002 – Apr 2004**

- Supervised daily operations of two bus terminals and managed approximately 40 employees in transportation and customer service operations, ensuring that over 2500 passengers received quality service daily.
- Prepared financial and operational reports as required, providing key performance indicators and identifying areas for improvement.
- Developed and implemented standard operating procedures for building maintenance and fleet management to optimize operational efficiency.
- Coordinated with other departments to ensure seamless operations, including scheduling, vehicle maintenance, and staffing.
- Conducted regular training sessions to improve customer service skills and promote safety awareness among employees.

**EDUCATION & CREDENTIALS**

## EDUCATION

Principles of Occupational Safety & Health – Chesapeake Region Safety Council, Baltimore, MD  
Contract Management Practitioner Certification Program – MDOT, Baltimore, MD  
System Security – TSI, Glen Dale, MD  
Safety Management System (SMS) – Baltimore, MD  
Effectively Managing Transit Emergencies – TSI, Wilmington, DE  
SMS Safety Assurance – TSI, Baltimore, MD  
SMS Principles for Transit – TSI, Glen Dale, MD  
Fundamentals of Bus Collision Investigations – TSI, Glen Dale, MD  
Transit Bus System Safety – TSI, Garden City, NY  
Instructor's Course – Bus Operator Training-A, TSI, Atlanta, GA  
Bachelor's in science – Business Management – completed 62 credits, University of Phoenix, Phoenix, AZ  
Transportation, Logistics, and Cargo Security - Anne Arundel Community College Arnold, MD · Maryland  
Police Training Commission – Baltimore City Police Department, Baltimore, MD  
Paralegal Studies – Corporate Law – Diploma - The School of Paralegal Studies Atlanta, GA

## PROFESSIONAL CERTIFICATIONS

WSO-CSE Certified Safety Executive  
Contract Management Practitioner - MDOT, Baltimore, MD  
TSSP – Bus/Rail, TSI, Glen Dale, MD  
PTSCTP – USDOT/FTA – Washington, DC  
Certified, Traffic Incident Management System (TIMS), Responder Safety Learning Network  
Certified, National Incident Management System (NIMS) 100, 200, 300, 400, 700, and 800  
Master Trainer – Bus Operator / ParaTransit Operator Training – TSI, Atlanta, GA  
Defensive Driver Course DDC – 6/8 Certified Instructor, National Safety Council, NJ  
Certified Instructor – Defensive Driving - Smith System Inc. Wilmington, DE  
Certified Police Officer – MPTC – Baltimore City Police Department, Baltimore, MD  
Certified Instructor, PASS – Passenger Service and Safety – CTAA, NJ

## REFERENCES

Roland Carroll  
rcarroll@mdot.maryland.gov  
(410) 782-1309

Hugo Lam  
hlam@mdot.maryland.gov  
Cell(410) 718-8576

Kevin Richardson  
[kevin.richardson@cityofrockhill.com](mailto:kevin.richardson@cityofrockhill.com)  
Cell (757) 793-0677

Statement to Applicants

Profile

Which Boards would you like to apply for?

Jury Commission: Submitted

Queen Elizabeth N. Thompson  
First Name Middle Initial Last Name

What other names have you used? (includes, legal names, aliases, maiden names or professional monikers) NOTE: If none, please note N/A

Norwood

educationalsolut@bellsouth.net  
Email Address

4933 Lawrence Orr Road  
Home Address

Charlotte NC 28212  
City State Postal Code

Home: (704) 563-7360 Home: (704) 661-6568  
Primary Phone Alternate Phone

What Mecklenburg County District do you live in? Please verify below. \*

☒ 4

How long have you been a resident of Mecklenburg County? Please include months, or years.

77 years Lifetime

My age range is (please select one): \*

☒ Over 55

Ethnicity \*

☒ African American

Gender \*

☒ Prefer not to say

Interests & Experiences

## Education

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J.H. Gunn High School, Charlotte, N.C.; Johnson C. Smith Univ. Charlotte, NC ;Southern Illinois Univ. Edwardsville, Ill; University of Delaware, Oklahoma and University of North Carolina Chapel Hill and Charlotte

Retired

Employer

55 years of Social Work  
and Counseling Experience

Occupation

## Business and civic experience

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Member of African American Historical Interest Group, member of Comprehensive Genelogy Interest, group, Mecklenburg Historical Society,Olde MeckGenealogical Group

## Area of expertise and interests/skills

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Interest in History, my great, grandmother 4th removed was a slave at the Hezkiah Alexander plantation. Hez. Alexander purchased her at a slave auction at the Meck. County Court house in the 1730's.. My great, great grandfather was Jesse Ruffin, slave of Sir Thomas Ruffin, who signed the NC 13th Amendment. Have done re-enactments of Rosedale Plantation and its slave named Cherry. Interest in story telling and public education.

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## Additional Information

**If you are or have ever served on a Mecklenburg County board/commission, please answer yes or no. If yes, please disclose the Board and term-end date.**

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Yes, served on Juvenile Service Board, United Way Board and Charlotte Community Relations.

## Why are you interested in serving on the board(s) to which you are applying?

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My family has been in Mecklenburg County since about 1730 as former slaves of the Hez. Alexander Plantation, now the Museum of History located on Shamrock Drive. I can trace my father's family from a slave ship to Alamance County, NC. My father's family came from Orange and Durham County, NC. I would love to enrich this community with the stories of all it's residence and our shared humanity.

**Have you attended a meeting of the advisory board(s) to which you are applying?**

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☐ Yes ☒ No

## Hours Per Month Available for Position

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15 to 20 hours

## How did you learn of the vacancy? \*

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☒ Clerk Web Page

**If you answered other - Where did you learn of this vacancy?**

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Board and Commissioner notice

Queen Elizabeth N. Thompson

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## Disclosure

**Are you a Mecklenburg County resident?**

☒ Yes ☐ No

**Are you a current Mecklenburg County employee? (Mecklenburg County employees are prohibited from serving on any board where appointments are made by the Board of Commissioners. If you are a current, county employee who is to serve in an ex-officio and/or non-voting capacity on any board when required by law, please email [clerk@mecknc.gov](mailto:clerk@mecknc.gov) before submitting an application.)**

☐ Yes ☒ No

**Are you a current vendor with Mecklenburg County?**

☐ Yes ☒ No

**• Do you have any personal or business interest that could create a conflict (either real or perceived) if appointed? If yes, please explain the conflict.**

☐ Yes ☒ No

## Disclaimer

I, hereby, authorize Mecklenburg County to verify all information included in this application. I certify that I have read the appointment policy and that the information contained in this application is true according to the best of my knowledge and belief. I certify that I am providing my legal name and address in which I reside. I understand that inaccurate or untrue information will be cause for removal from any appointed advisory board. By submitting this application, I agree to adhere to all County policies pertaining to advisory boards, including attendance. I understand if I do not achieve 65% annual attendance, I will be automatically removed from the board or commission to which I am appointed. I understand that this application is subject to the N.C. Public Records Law (NCGS § 132-1) and may be released upon request.

☒ I Agree

**Signature of Applicant (Sign Your Legal Name):**

Queen Norwood Thompson

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## Board Specific Questions

## **Queen N. Thompson, M.S. Ed. Counseling Psychology**

**4933 Lawrence Orr Road, Charlotte, NC 28212 704.563-7360 H; 704 661-6568 C.**  
**[queencharlotte33@bellsouth.net](mailto:queencharlotte33@bellsouth.net)**

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### **Summary of Qualifications**

- 50+ years of experience in human services, social work, mental health, school counseling, juvenile probation, workforce development, vocational rehabilitation, and career and technical education
- NC Advocate for Justice; Disability Advocate
- Federal compliance monitor, coordinated medical and education services, Dover, DE
- Served as Union Shop Steward for the Department of Social Services, AFL-CIO trained, Delaware
- Innovative Program Development and Solution
  - Developed a transitional housing program for rural families moving into public housing, in Monroe, NC
  - Founder, POWER, a community support organization for parents and community agencies to work together, Dover, DE
  - Founder and grant writer, ACME House, a battered women's shelter, Altus, OK
  - Founder and grant writer, Tumbleweed, a program for disabled adults, Altus, OK
  - Grant writer for a nutritional program at Teen-Aged Parent Services and a grant writer for "Taking a Positive Step", Charlotte-Mecklenburg Schools, NC
  - Grant writer for Crossroads Charter School, Charlotte, NC
  - Multiple awards from Charlotte-Mecklenburg Schools' Education is a Family Affair
  - Convene a community conference with Charlotte-Mecklenburg Schools and the community: Building on the Strengths of the Family

## **Work Experience**

Charlotte-Mecklenburg Schools, Charlotte, NC

- Special Populations Coordinator
- Dropout Prevention Counselor
- Mecklenburg County Mental Health, "Willie M Program"
- NC Vocational Rehabilitation

Director of Hospital Social Work, Jackson County Hospital, Altus, OK

Texas Mental Health and Mental Retardation Juvenile Treatment Center, Vernon, Texas

State of Delaware, Dover, DE

- **S**ocial Worker, Department of the Visually Impaired
- Social Worker, Department of Social Services

Union County Department of Social Services, Monroe, NC

- Public Assistance Social Worker
- Child Welfare and Protective Services
- Juvenile Parole Officer

## **Honors and Awards**

North Carolina Order of the Long Leaf Pine

First Union Ben Craig Outstanding Educator Award, Charlotte, NC

Churchman of the Year, Altus, OK

Outstanding High School Citizenship Award, Charlotte, NC

Charlotte Mecklenburg Top Teen (10<sup>th</sup> and 12<sup>th</sup> grade, Charlotte, NC

President of the Mecklenburg County-wide Student Government, 1963, 1964

National Treasurer of Future Homemakers of America 1963-1964

Martin Luther King Jr., Keeper of the Dream Award, Charlotte, NC

## **Education**

**M.S. Ed., Counseling Psychology**, Southern Illinois University, Edwardsville, IL

**BS, Sociology**, Johnson C. Smith University, Charlotte, NC

University of Delaware, New Castle, Delaware

University of Oklahoma, Stillwater, Oklahoma

University of North Carolina, Charlotte, and Chapel Hill



Mecklenburg County, NC

# Jury Commission

## Board Details

Duties of the Jury Commission include:

- 1) selecting the jury lists for a two-year period for jurors to serve in the Superior and District Courts for jurisdiction in Mecklenburg County;
- 2) preparing the jury list from designated sources;
- 3) determining that prospective jurors are qualified to serve;
- 4) preparing and delivering to the Clerk of the Court the jury list;
- 5) performing these duties between October 1, and September 30 of each biennial year. Jury lists must be prepared 30 days prior to January 1 of each biennial year as established in General Statutes 9-2.

## Overview

- Size** 3 Seats
- Term Length** 2 Years
- Term Limit** 2 Term

## Contact

- Name** Sulma Caseres-Aracena
- Phone** (704) 686-0264

## Additional



**Qualifications**

Members must be qualified voters of the County. Persons serving must be a resident of Mecklenburg County. Appointed members must attend a minimum of 65% of all scheduled meetings in a calendar year and cannot miss three consecutive meetings. Failure to comply with attendance requirements will result in removal from the advisory board.

**Advisory Board Details**

Per State statute the Jury Commission shall consist of three members. One member of the commission shall be appointed by the senior regular resident superior court judge, one member by the clerk of superior court, and one member by the board of county commissioners. Appointed members can serve unlimited terms.

**Meeting Dates/Times**

Bi-Annually- (Oct & Dec)

**Meeting Location**

Mecklenburg County Courthouse - 832 East Fourth 4th Street, Charlotte, NC 28202, Suite 4420

**Time Commitment**

The Jury Commission generally meets twice a year.

**Stipend**

No

**Special Notes****Job Description**

Mecklenburg County, NC

# Jury Commission

## Board Roster

□ **Terry Sherrill**

1st Term N/A - N/A

**Home Phone :**

**Appointing Authority** RESIDENT SUPERIOR  
COURT JUDGE

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□ **Julia Beeman**

1st Term N/A - N/A

**Home Phone :**

**Appointing Authority** CLERK OF SUPERIOR  
COURT

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□ **Vacancy**