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**Subject: VitalCore Health Strategies - 90-Day Milestone at Mecklenburg County Detention Center**

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August 25, 2024

Sheriff Gary McFadden  
Mecklenburg County Detention Center  
801 East 4th Street  
Charlotte, NC

Dear Sheriff McFadden,

On behalf of VitalCore Health Strategies, I would like to express our gratitude for the opportunity to serve as the healthcare vendor for Mecklenburg County Detention Center. As we approach the ninety-day mark since the start of the healthcare transition in May, we reflect on the progress made and the impact on the residents entrusted to our mutual care.

Our commitment to outstanding community-level healthcare aligns with your vision for the Detention Center. We recognize that this population deserves quality healthcare, and we are dedicated to meeting their evolving needs. The attached documents outline our foundational blueprint for delivering the highest level of care in a correctional setting. Dr. Raynard Washington has reviewed these materials, and we are prepared to address any additional questions from your office.

Sheriff McFadden, your custody team has been instrumental in ensuring a smooth transition. Their support and collaboration have been invaluable. Together, we can continue to make a positive impact on the health and well-being of the residents and the broader Charlotte community.

Thank you for your leadership, and we look forward to our continued partnership.

In Service,

Sandra H. Hoover, RN  
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