

Information Services & Technology Committee

Applicants At-A-Glance

Two (2) Three-year terms expiring June 30, 2027

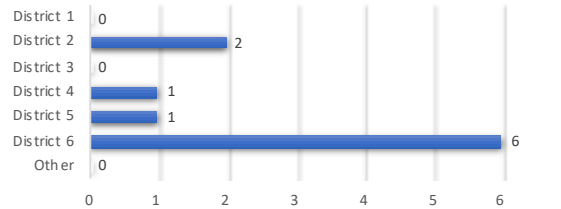
Name	District	Gender	Ethnicity
Jordan, Philip	1	Male	Caucasian/Non-Hispanic
Mason, Robert	2	Male	Caucasian/Non-Hispanic

INFORMATION SERVICES & TECHNOLOGY COMMITTEE DEMOGRAPHICS

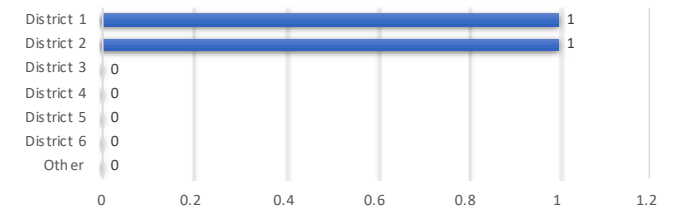
Districts

	Members	Applicants
District 1	0	1
District 2	2	1
District 3	0	0
District 4	1	0
District 5	1	0
District 6	6	0
Other	0	0
Total	10	2

Members by District



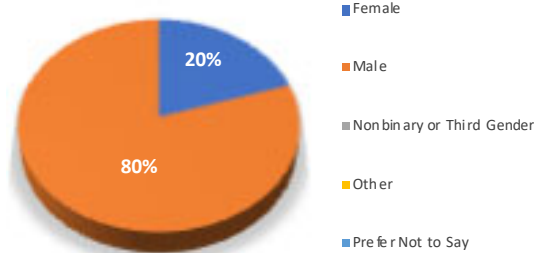
Applicants by District



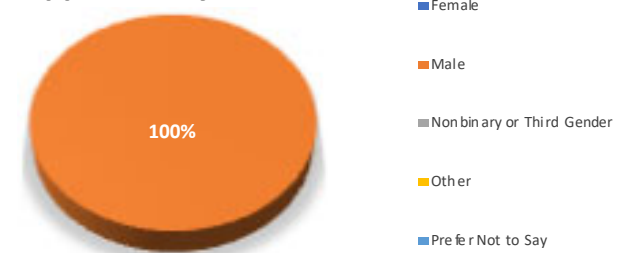
Gender

	Members	Applicants
Female	2	0
Male	8	2
Nonbinary or Third Gender	0	0
Other	0	0
Prefer Not to Say	0	0
Total	10	2

Members by Gender



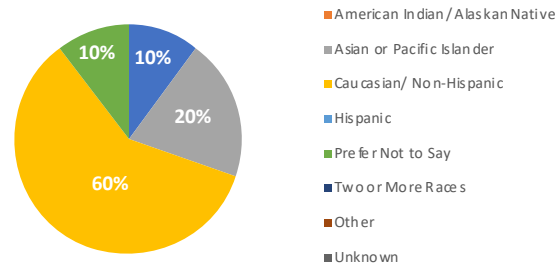
Applicants by Gender



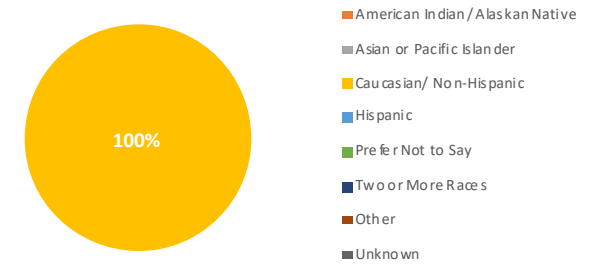
Ethnicity/Race

	Members	Applicants
African-American	1	0
American Indian/ Alaskan Native	0	0
Asian or Pacific Islander	2	0
Caucasian/ Non-Hispanic	6	2
Hispanic	0	0
Prefer Not to Say	1	0
Two or More Races	0	0
Other	0	0
Unknown	0	0
Total	10	2

Members by Ethnicity/Race



Applicants by Ethnicity/Race



Statement to Applicants

Profile

Which Boards would you like to apply for?

Information Services & Technology Committee: Submitted

Philip M Jordan
First Name Middle Initial Last Name

What other names have you used? (includes, legal names, aliases, maiden names or professional monikers) NOTE: If none, please note N/A

Phil

philip.m.jordan@outlook.com
Email Address

510 Liburdi Ct
Home Address

Davidson NC 28036
City State Postal Code

Mobile: (704) 502-6339
Primary Phone Alternate Phone

What Mecklenburg County District do you live in? Please verify below. *

☒ 1

How long have you been a resident of Mecklenburg County? Please include months, or years.

36

My age range is (please select one): *

☒ 30 to 45

Ethnicity *

☒ Caucasian/Non-Hispanic

Gender *

☒ Male

Interests & Experiences

Education

BSBA from East Carolina University

Hearst Technology Services

Employer

IT Hardware Asset and
Configuration Manager

Occupation

Business and civic experience

Business Experience: I have a dynamic career spanning multiple disciplines in both public and private sectors, including nine years in various roles within Mecklenburg County. My primary focuses have been IT strategic sourcing and contract management, asset management, shipping and receiving, and IT service delivery. My extensive experience includes evaluating and sourcing IT solutions, as well as managing and enhancing IT supply chain and asset management/service delivery programs. This blend of expertise, along with my tenure in the County, enables me to approach new ideas with a keen focus on cost-effectiveness and overall benefit to internal and external stakeholders. **Civic Experience:** My civic engagement has primarily involved participating in community-based volunteer opportunities that support family and youth activities, as well as affordable housing initiatives. However, I have a vested interest in the success of our local government and our community at large.

Area of expertise and interests/skills

My area of expertise is IT solutions sourcing, and management, with an emphasis on finding right-sized solutions which help teams meet their identified business outcomes. This expertise is fueled by a passion for selecting solutions which provide the greatest potential ROI while keeping a firm grasp on budgetary impact.

Additional Comments

While I have attended in person and virtual BOCC meetings in the past, I have not yet attended a meeting for this specific advisory board. However, I plan to attend the next publicly available meeting.

Additional Information

If you are or have ever served on a Mecklenburg County board/commission, please answer yes or no. If yes, please disclose the Board and term-end date.

No

Why are you interested in serving on the board(s) to which you are applying?

I have been a proud resident of Mecklenburg County my entire life. Though I spent a few years away while serving in the military, this has always been my home. I am deeply invested in seeing my community thrive and believe that my skills and expertise align well with this position, offering me the opportunity to contribute to our collective success. I spent nearly a decade working for Mecklenburg County, most of that time supporting my partners in ITS. I have personally witnessed the challenges overcome, and incredible work that department has accomplished over the years. While my tenure with the County ended last year when I transitioned to the private sector, I remain passionate about public service and am eager to apply my growing skillset to support and enhance our IT organization.

Have you attended a meeting of the advisory board(s) to which you are applying?

☐ Yes ☒ No

Philip M Jordan

Hours Per Month Available for Position

30

How did you learn of the vacancy? *

☒ Mecklenburg County Website

[Jordan_Philip -
Resume_2024.docx](#)

Upload a Resume

Disclosure

Are you a Mecklenburg County resident?

☒ Yes ☐ No

Are you a current Mecklenburg County employee? (Mecklenburg County employees are prohibited from serving on any board where appointments are made by the Board of Commissioners. If you are a current, county employee who is to serve in an ex-officio and/or non-voting capacity on any board when required by law, please email clerk@mecknc.gov before submitting an application.)

☐ Yes ☒ No

Are you a current vendor with Mecklenburg County?

☐ Yes ☒ No

• Do you have any personal or business interest that could create a conflict (either real or perceived) if appointed? If yes, please explain the conflict.

☐ Yes ☒ No

Disclaimer

I, hereby, authorize Mecklenburg County to verify all information included in this application. I certify that I have read the appointment policy and that the information contained in this application is true according to the best of my knowledge and belief. I certify that I am providing my legal name and address in which I reside. I understand that inaccurate or untrue information will be cause for removal from any appointed advisory board. By submitting this application, I agree to adhere to all County policies pertaining to advisory boards, including attendance. I understand if I do not achieve 65% annual attendance, I will be automatically removed from the board or commission to which I am appointed. I understand that this application is subject to the N.C. Public Records Law (NCGS § 132-1) and may be released upon request.

☒ I Agree

Philip M Jordan

Signature of Applicant (Sign Your Legal Name):

Philip Michael Jordan

Board Specific Questions

Philip Jordan
Davidson, NC

CAREER PROFILE

Asset Management and Procurement professional holding certifications in Scrum, ITIL, and ITAM, with 18+ years of experience in the procurement and management of goods and professional services, as well as managing personnel, programs, and business processes.

- Developed Enterprise IT Asset Management program, centralizing the financial and lifecycle management of hardware and software assets used by 7,000 employees across twenty-one departments.
- Established two new VAR relationships to supply goods in Canada and the UK, eliminating exporting costs and lengthy shipping times.
- Automated portions of procurement processes leading to an overall reduction in user interactions by 20%.
- Created and facilitated 10 company-wide trainings related to Strategic procurement, asset management, and service delivery, resulting in increased productivity and reduction in human process errors.
- Implemented use of FIFO methodology and inventory transfers to maximize usage of existing supply, resulting in an overall reduction in new purchases by \$168,000 in the first year.
- Directed software rationalization project, removing multiple redundant software applications, leading to fewer managed VARs and an overall cost savings of over \$50,000 in the first year.
- Designed, implemented, and managed Inventory control program, providing a centralized process and secure location for products with a total value exceeding \$1.8M.
- Implemented automated inventory replenishment process, eliminating need for manual replenishment ordering at strategically significant locations.
- Authored two enterprise policy and procedure documents covering IT Asset Lifecycle Management and associated regulatory requirements.

WORK EXPERIENCE

Hearst Technology Services | Charlotte, NC

2023 -

Present

IT Hardware Asset and Configuration Manager

2023 -

Present

- Advise partners in Procurement and Finance department on bid requirements pertaining to IT related goods and professional services.
- Liaise daily with purchasing and service delivery partners to ensure operational efficiency is maintained at optimal levels for 32 stockrooms located across the United States, Canada, and the United Kingdom.
- Hold monthly and quarterly meetings with VARs to monitor overall performance and remediate issues.
- Utilize ServiceNow and Oracle to oversee full lifecycle, data accuracy, and operational status of products purchased and utilized all managed locations.
- Work closely with the directors of ITAM, Finance and IT Service Delivery to coordinate activities between the financial and operational aspects of the service delivery model.
- Direct changes to supply strategy for three VARs to ensure competitive pricing and timely delivery of inventory.
- Engage with internal stakeholders and business process design partners to develop and execute continuous improvement roadmap for IT purchasing and management processes.
- Create, monitor, and improve 15 interdependent business processes and related system workflows to streamline increase productivity.
- Analyze system data to produce and present utilization and spend reports which inform key budgetary and chargeback.
- Implement site specific inventory consumption and replenishment strategies to ensure inventory turnover occurs every 30-days on average.
- Coordinate procurement and asset management system repairs and enhancements with internal or external development teams as needed to ensure proper functionality.
- Partner with internal software managers to validate hardware inventory and software license compliance positions.

- Perform remote and on-site audits of stockroom locations as needed to ensure proper process adherence and accurate inventory.
- Oversee location activations and decommissions, to include hardware procurement, and professional services.

Mecklenburg County Local Government | Charlotte, NC
2013 - 2023

IT Manager - IT Asset Management Program

2019 -

2023

- Directed three staff members in the management and accounting of over 15,000 hardware and software assets
- Utilized asset management (HAM and SAM) tools and publisher admin portals to discover and monitor hardware lifecycle and software compliance with enterprise software publishers such as Microsoft, Adobe, SAP, and Zoom
- Developed and applied automated provisioning and reclamation process for enterprise managed software applications.
- Generated quarterly and annual reports pertaining to hardware and software compliance and cost allocation per business unit.
- Created and Maintained enterprise ITAM policies and procedures to ensure program is aligned with industry best practices and meets the evolving needs of organization leadership.
- Collaborated with enterprise finance office to develop annual technology budget for organization.
- Reviewed contracts to ensure financial or information security risk to organization was acceptable.
- Provided oversight of lifecycle management for IT assets being on-boarded and off-boarded throughout organization.
- Engaged with stakeholders to ensure adherence to policy and continuous improvement of existing ITAM and purchasing processes for organization.
- Tracked project status and managed resources using Jira and Microsoft Project.

Strategic Sourcing & Contract Analyst

2015 -

2019

- Executed over 150 solicitations and contract negotiations to acquire IT goods and services while achieving average cost savings of 18% of budget by negotiating discounts or leveraging alternate contract vessels.
- Conducted contract reviews and amendments to ensure language is consistent with organizational goals and interests.
- Hold quarterly meetings with managed enterprise VARs and Service Providers to monitor success and address issues.
- Participated in quarterly contract reviews to plan renewals and look for opportunities to consolidate or re-bid for better pricing.
- Guided team of buyers to execute daily purchasing needs for all supported departments.
- Managed the full solicitation and contract execution of 35 enterprise-wide goods and services contracts.
- Designed and facilitated multiple annual training sessions per year for fiscal staff on procurement processes and procedures for the creation of accurate acquisition documents.
- Held weekly status and planning meetings with customers and stakeholders to plan coming activities and ensure procurement needs were continuously met.
- Led internal committee to periodically review and modify Procurement business processes to streamline the procurement lifecycle.
- Analyzed departmental spend and developed procurement strategies to reduce annual expenses of supported departments.

IT Receiving & Inventory Manager

2013 -

2015

- Developed and implemented program for the receiving, inventorying, and chain-of-custody tracking of enterprise IT hardware assets.
- Produced reports to inform finance leaders of shipping delays from VARs and defective goods per manufacturer.
- Partnered with purchasing and service delivery partners to ensure processes were streamlined.
- Authored enterprise policies and procedures for IT receiving and storage to ensure received equipment remained secured and was processed in a standard, methodical, and auditable fashion.
- Coordinated with IT partners on major projects to receive more than 35,000 individual hardware assets.
- Trained five warehouse assistants on receiving process and inventory control platform so all IT receivables were properly inventoried and secured.

North Carolina Army National Guard | Charlotte, NC

2005

- 2013

Supply Administration

2006 -

2013

- Monitor general supply for unit and execute purchases as needed.
- Produce reports regarding inventory turnover rates, average delivery lead times, and defect rates.
- Work with suppliers to adjust standard order quantities and product changes as needed.
- Managed supply room processes and recommend changes where gaps or inefficiencies were found.
- Held meetings with unit leadership to complete quarterly spend forecasts and annual budget requests.

EDUCATION

East Carolina University | Greenville, NC

Bachelor of Science in Business Administration, Management (2023)

Central Piedmont Community College | Charlotte, NC

Associate of Applied Science in Business Administration (2020)

CERTIFICATIONS

Truist Leadership Institute

- Emerging Leaders Certification

- **Scrum Alliance**

- Certified Scrum Master

Information Technology Infrastructure Library (ITIL)

- ITIL Foundations v4 Certification

International Association of IT Asset Managers (IAITAM)

- Certified Software Asset Manager
- Certified Hardware Asset Management Professional
- Certified IT Asset Disposition Professional

ADDITIONAL TRAINING

University of North Carolina, School of Government

- Basic Principles of Local Government Purchasing
- Intermediate Purchasing Seminar

Statement to Applicants

Profile

Which Boards would you like to apply for?

Information Services & Technology Committee: Submitted

Robert S Mason
First Name Middle Initial Last Name

What other names have you used? (includes, legal names, aliases, maiden names or professional monikers) NOTE: If none, please note N/A

Sean Mason

sean@mailyou.me
Email Address

13003 Maple Spring Dr
Home Address

Charlotte NC 28278
City State Postal Code

Home: (704) 285-0472
Primary Phone Alternate Phone

What Mecklenburg County District do you live in? Please verify below. *

☒ 2

How long have you been a resident of Mecklenburg County? Please include months, or years.

4 Years

My age range is (please select one): *

☒ 30 to 45

Ethnicity *

☒ Caucasian/Non-Hispanic

Gender *

☒ Male

Interests & Experiences

Education

Computer Information Systems at University of Kentucky

Blueline Technologies

Employer

Senior Systems
Analyst/Senior Network
Engineer

Occupation

Business and civic experience

I have a diverse professional background, having been a business owner and worked in both the public and private sectors. Throughout my career, I have always encouraged friends and family to actively engage in their communities in any way possible, believing in the power of community involvement to drive positive change.

Area of expertise and interests/skills

I bring a unique vision in technology, informed by my extensive experience across various sectors and a deep understanding of the challenges each faces. My background includes comprehensive knowledge in troubleshooting server and computer hardware, allowing me to identify and avoid brands and models with reliability issues. I excel in maximizing budget efficiency to extend the average lifespan of technology, ensuring optimal usefulness and value. Additionally, I have a strong focus on cybersecurity, with expertise in implementing robust security measures and providing effective employee training to maintain secure operations.

Additional Comments

I am deeply passionate about the transformative power of technology and its potential to drive innovation and positive change. With extensive experience across various sectors, I bring a unique vision in addressing industry challenges. My expertise includes troubleshooting server and computer hardware, maximizing budget efficiency, and implementing robust cybersecurity measures. I am committed to using technology as a force for good, advocating for digital inclusion, education, and accessibility. Serving on the board would allow me to contribute strategically, collaborating with professionals to ensure sustainable growth and ethical use of technology.

Additional Information

If you are or have ever served on a Mecklenburg County board/commission, please answer yes or no. If yes, please disclose the Board and term-end date.

No.

Why are you interested in serving on the board(s) to which you are applying?

I am deeply passionate about the transformative power of technology and its potential to drive innovation and positive change in our society. Serving on the technology board would allow me to contribute to this dynamic field by leveraging my expertise and experience to help shape the strategic direction and initiatives of the board. Here are a few key reasons why I am enthusiastic about this opportunity: **Passion for Technology:** I have always been fascinated by technological advancements and their impact on various sectors. Being on the board will enable me to stay at the forefront of emerging trends and innovations, and actively participate in discussions and decisions that will influence the future of technology. **Professional Expertise:** With a background in [your specific field/area of expertise], I bring a wealth of knowledge and practical experience that can be valuable to the board. My skills in [mention any relevant skills, such as software development, cybersecurity, data analytics, etc.] will enable me to contribute meaningfully to the board's projects and objectives. **Strategic Vision:** I believe in the importance of a strategic approach to technology implementation and governance. Serving on the board will give me the opportunity to collaborate with like-minded professionals to develop and execute long-term strategies that ensure the sustainable growth and ethical use of technology. **Commitment to Community:** I am dedicated to using technology as a force for good, improving the quality of life for individuals and communities. By serving on the board, I can advocate for initiatives that promote digital inclusion, education, and accessibility, ensuring that the benefits of technology reach all segments of society. **Networking and Collaboration:** Being part of the board will allow me to work with a diverse group of professionals who share a common goal. This collaborative environment will not only enhance my own understanding and skills but also contribute to the collective success of the board. In summary, my interest in serving on the technology board stems from a combination of my passion for the field, my professional background, and my commitment to leveraging technology for the greater good. I am eager to contribute my knowledge and skills to support the board's mission, objectives as well as learn myself from other board members in the community.

Have you attended a meeting of the advisory board(s) to which you are applying?

☒ Yes ☐ No

Hours Per Month Available for Position

Unlimited. My employer encourages civic engagement and will provide time if needed.

How did you learn of the vacancy? *

☒ Mecklenburg County Website

[Robert_Mason_Resume_2024.pdf](#)

Upload a Resume

Disclosure

Are you a Mecklenburg County resident?

☒ Yes ☐ No

Are you a current Mecklenburg County employee? (Mecklenburg County employees are prohibited from serving on any board where appointments are made by the Board of Commissioners. If you are a current, county employee who is to serve in an ex-officio and/or non-voting capacity on any board when required by law, please email clerk@mecknc.gov before submitting an application.)

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☐ Yes ☒ No

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☐ Yes ☒ No

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☒ I Agree

Signature of Applicant (Sign Your Legal Name):

Robert Sean Mason

Board Specific Questions

Robert "Sean" Mason

13003 Maple Spring Dr – Charlotte, NC 28278

Phone: 704.285.0472

Email: sean@mailyou.me

SUMMARY

SYSTEM ADMINISTRATION | TECHNICAL SUPPORT | IT INFRASTRUCTURE

Results-driven IT professional with 22 years of demonstrated expertise in cross-platform experience in systems administration, network management and security. Proven success in deploying and maintaining IT systems constantly aiming to improve quality and efficiency. Adept problem solver, consistently focused on identifying, isolating and resolving technical issues, assessing risk, and developing appropriate mitigation tools. Through communicator, conveying very technical needs to non-technical individuals, ensuring clients and end users understand risks/rewards for any situation. Proven history in leading all phases of projects focused on network infrastructure design, implementation, change management, and support. Effectively and efficiently utilize internal and external systems necessary in improving productivity, reducing costs, and achieving overall company goal. Certified in CCNP, CCNA, CompTIA A+ and CompTIA Network+.

TECHNICAL SKILLS

Operating Systems – Microsoft Suite of Desktop and Server Operating Systems Redhat Linux, Slackware Linux, Debian Linux, Fedora Linux, MAC OSX

Servers: Microsoft Exchange 2013, 2016, 2019 Windows Small Business Server, Microsoft Windows Server 2000, 2003, 2008/R2, 2012/R2 206, 2019, 2022 Active Directory (AD, Group Policy, Azure AD/Entra, Office 365 Product Suite, G Suite

Protocols and Network Services: TCP/IP, DNS, DHCP, IIS, ICMP, WINS, HTTP, PPP, PPTP, L2TP, IPsec, MPPE, NetBEUI, SLIP, IPP, RIP, OSP, IGRP, EIGRP, CAT-5 Cables, Cross-over, Straight, Rollover

Software Applications: C++, HTML, CSS, JavaScript, Microsoft Visual Studio .NET, Sentinel One, Sophos X Intercept/EDR, Carbon Black EDR,

WORK EXPERIENCE

Senior IT Analyst

Feb 2024 – Present

BlueLine Technologies, Charlotte, NC

Supported Small and Medium Businesses in the Carolina's, as well as a client with 26 locations across the country. Account Manager for the largest client with 26 locations across the country. Responsible for investigating new sites as acquired by the client. Responsible for gathering information and preparing a plan for migration of the purchased entity and integration into the client's existing infrastructure.

- Used Connectwise Manage and Asio service for clients.
- Worked with end users for issue remediation.
- Used various tools for network security and hardening.
- Maintained extensive documentation for client's systems and networks.
- Point of contact for client escalations.

Senior Technical Network Engineer/Project Manager

Feb 2022 – Sept 2023

NXTGEN Networks, Phoenix, AZ

Supported Small and Medium Businesses in the Phoenix Area, as well as a client with 26 locations across the country. Account Manager for the largest client with 26 locations across the country. Responsible for investigating new sites as acquired by the client. Responsible for gathering information and preparing a plan for migration of the purchased entity and integration into the client's existing infrastructure.

- Used Connectwise Manage and Automate service for clients.
- Implemented Helpdesk Ticketing processes.
- Used various tools for network security and hardening.
- Maintained extensive documentation for client's systems and networks.
- Point of contact for client escalations.

Technical Account Manager/Senior Network Engineer**June 2020 – Feb 2022****IRIS Solutions, Charlotte, NC**

Serviced Small and Medium businesses in North and South Carolina. Interacting with clients on multiple levels, Project Management, Change Control Management, Sales, and Systems/Network Admin. Account manager for five of the larger revenue generating clients installing and supporting a large number of users and machines/networks. Build/Built customer networks with ROI, product reliability, product life span, and clients business needs with the vision of client's business growth and expansion. End user and customer satisfaction paramount in daily operations.

- Used Connectwise Manage and Automate service for clients.
- Used various tools for network security and hardening.
- Maintained extensive documentation for client's systems and networks.
- Point of contact for client escalations.
- Mentored team members on projects and in service roles.

Network Engineer/Systems Admin/Managing Partner**Sept-2010 – June 2020****Lane and Hicks Computer Consulting, Lexington, KY**

Serviced Small and Medium businesses in the Central and Eastern KY areas. Interacting with clients on multiple levels, Project Management, Change Control Management, Sales, and Systems/Network Admin. Account manager for the three largest revenue generating clients installing and supporting a large number of users and machines/networks. Provides onsite or remote support for all other clients, ensuring company's and clients' interests were protected. Build/Built customer networks with ROI, product reliability, product life span, and clients business needs with the vision of client's business growth and expansion. End user and customer satisfaction paramount in daily operations.

- Used Connectwise to Manage and Automate service for clients.
- Implemented Automate to detect issues and created alerts as well as worked on scripting auto-fixes.
- Maintained extensive documentation for client's systems and networks.
- Works with 3rd party vendors for clients acting on client's interest, establishing and enforcing KPIs and SLAs.
- Used various tools for network hardening and security.

Lighting Tech / Network Admin**Nov 2007 – June 2010****World Wide Lighting, Dayton, OH**

Maintained servers and associated hardware, applications, services, and settings. Installed and configured computer networks and systems. Also maintained dance club lighting for a network of clubs that was owned by World Wide Lighting.

- Identified and solved any problems that arise with computer networks and systems
- Monitored and managed system resources, including CPU usage, disk usage, tape backup systems, and response times to maintain operating efficiency
- Performed Systems Security Administration functions, including creating customer profiles and accounts
- Evaluated and recommended security improvements and system upgrades.

Chief Information Officer**Aug 2007 to Sept 2007****Richmond Auto Parts Technology, Richmond, Kentucky**

Developed and implemented IT strategies, set and measured KPIs while overseeing technological infrastructure to ensure optimal performance.

- Set objectives and strategies for the IT department.
- Provided monitoring and response intervention for information technology related security incidents and violations.
- Planned the implemented new systems and provide guidance to IT professionals and other staff within the organization.
- Designed and customized technological systems and platforms to improve customer experience

MIS Support Technician**Aug 2006 to Aug 2007****Lexington Fayette County Health Department, Lexington, KY**

Provided help desk support; technical assistance to users; installed, configured, troubleshooted and maintained computer hardware, software and data communications equipment.

- Provided technical assistance to end-users in design, installation and supporting PC hardware/software systems.
- Troubleshooted and resolved PC hardware/software, printers, and network related problems.
- Ensured all demonstration and instructional equipment are functioning correctly.

ACS Inc. Information Management Associate, Lexington, KY

Feb 2005 to May 2006

Information Management Associate

Troubleshooted, diagnosed problems, implemented corrective action procedures and escalated to other technical resources as appropriate.

- Provided day-to-day support and maintenance of IT infrastructure.
- Maintained, updated or created systems and databases within prescribed guidelines.
- Provided end-user technical support including, but not limited to, configuring hardware, performing hardware / software installations, troubleshooting and correcting Hardware and Software problems and resolving day-to-day system problems for client / customer and / or ACS end-users.

Customer Interaction Specialist

Aug 2004 – Feb 2005

ACS Inc. Information Management Associate, Lexington, KY

Provided customer service in a timely manner via several means which include email, face to face interaction, telephone and live chat.

- Acted as a liaison between customers and management in order to enhance the overall customer experience.
- Analyzed complaints from customers and provides adequate resolutions.
- Tracked proposed resolutions and follow-up with customers in a timely fashion.
- Developed and maintained vast knowledge of the products and services being offered.

Computer Technician

Jun 2001 - Aug 2004

Central Office Fayette County Public Schools, Lexington, KY

Created, initiated and developed desktop computing environment in the organization while providing technical support to end-users within the organization.

- Maintained and repaired technological equipment and peripheral devices
- Installed well-functioning LAN/WAN and other networks and manage components (servers, IPs etc.)
- Managed security options and software in computers and networks to maintain privacy and protection from attacks
- Performed regular upgrades to ensure systems remain updated

CERTIFICATION

- CCNP (Cisco Certified Networking Professional) - 2005
- CCNA (Cisco Certified Networking Associate) - 2003
- CompTIA A+ - 2003
- CompTIA Network+ - 2002

CONTINUING EDUCATION

Cisco Networking Academy Program, Lexington, Kentucky

Aug 2001 – May 2003

Network Program

Eastside Technical Center, Lexington, Kentucky

Successfully completed a two-year program in Advanced Computer Networking

EDUCATION

University of Kentucky, Lexington, Kentucky

Aug 2003 – May 2008

Bachelor of Science degree in Computer Information Systems

Mecklenburg County, NC

Information Services & Technology Committee

Board Details

The Information Services & Technology Committee serves as an advisory group to the Board of County Commissioners and reviews plans at a conceptual level for major new automated systems with respect to justification of the system; adequacy of the system functions; appropriateness of the technical approach; availability of technology and personnel resources; to advise on how business as a whole is accomplishing or approaching challenges; and, to provide feedback to the Board when necessary on ITS challenges.

Overview

- ☐ **Size** 12 Seats
- ☐ **Term Length** 3 Year
- ☐ **Term Limit** 2 Terms

Contact

- ☐ **Name** Keri Carver
- ☐ **Phone** (980) 314-2152

Additional

Qualifications

Members should have expertise in managing Information Systems. Persons serving must be a resident of Mecklenburg County. Appointed members must attend a minimum of 65% of all scheduled meetings in a calendar year and cannot miss three consecutive meetings. Failure to comply with attendance requirements will result in removal from the advisory board.

Advisory Board Details

The Committee validates the processes associated with implementation of automation plans including those used in the selection of equipment and service vendors. While performing these duties, the Committee provides appropriate coordination with any existing advisory bodies that may also have interest in the planned systems. The Committee reviews the plans of the ITS Department, of major automation projects and periodically reports to the Board of County Commissioners as to the same if necessary.

Meeting Dates/Times

Monthly - 3rd Friday at 7:30 a.m.

Meeting Location

Valerie C. Woodard Center - 3205 Freedom Dr., Charlotte, NC 28208, Suite 107

Time Commitment

1.5 hour for 10 out of 12 months

Stipend

No

Special Notes**Job Description**

Information Services & Technology Committee

Board Roster

Perry Chapman

1st Term Feb 16, 2022 - Feb 28, 2025

Email pchapman339@gmail.com

Appointing Authority BOCC

Home Phone Mobile: (704) 953-7155

Address

5824 Mantario Dr
Charlotte, NC 28269

Shvetketu Pandya

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