

Legislation Text

File #: 13-1202, Version: 1

Title:

NEW ITEM: Report on NC FAST - North Carolina Families Accessing Services through Technology -- (presentation 10 minutes)

Summary <u>ACTION</u>: Receive an update from staff regarding the implementation of NC FAST in Mecklenburg County

<u>Staff Contact</u>: Rodney Adams, Director, Economic Services Division, Department of Social Services

Presentation: Yes

BACKGROUND/JUSTIFICATION:

North Carolina Families Accessing Services through Technology (NC FAST) is a program designed to improve the way the NC Department of Health and Human Services and county departments of social services do business. NC FAST introduces new technological tools and business processes that will enable workers to spend less time on administrative tasks and more time assisting families.

PROCUREMENT BACKGROUND: N/A

<u>POLICY IMPACT</u>: N/A

FISCAL IMPACT: N/A