



Carolinus HealthCare System

Edward J. Brown III
Chairman

Michael C. Tarwater, FACHE
Chief Executive Officer

September 10, 2013

Joseph G. Piemont
President & COO

The Honorable Pat Cotham
Chairman
Board of County Commissioners
600 East 4th Street
Charlotte, NC 28202

Dear Chairman Cotham,

The Amended and Restated Joint Undertaking Agreement which created the Mecklenburg EMS Agency details establishment of a governing board and appointment of the Commissioners to oversee the affairs of the Agency. Carolinus Healthcare nominates the three existing Commissioners for re-appointment by the Mecklenburg County Commission.

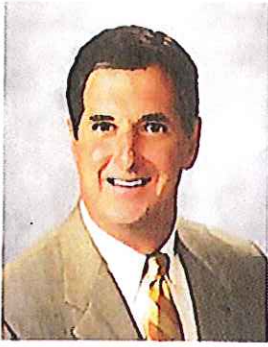
Dennis J. Phillips – Latest Bio
Katie Kaney – Latest Bio
Matthew Hanley – Latest Bio

Please contact me if you require any additional information or action. Thank you for your time and consideration.

Sincerely,

Dennis J. Phillips

DJP/jc
Attachments



Dennis J. Phillips
Executive Vice President, Metro Group
Carolinas Healthcare System

As Executive Vice President–Metro Group, Mr. Phillips has responsibility for planning, development and operations of the great Charlotte-Metropolitan service area, including the acute care facilities (Carolinas Medical Center, Carolinas Medical Center-NorthEast, Carolinas Medical Center-University, Carolina Medical Center-Pineville, Carolinas Medical Center-Mercy, Carolinas Medical Center-Union, Carolinas Medical Center-Lincoln, Anson Community Hospital and Cleveland Regional Medical Center), specialty hospitals (Levine Children’s Hospital, Carolinas Rehabilitation and Carolinas Rehabilitation-Mount Holly), radiology and the post-acute care division of the System including Huntersville Oaks Nursing Home, Sardis Oaks Nursing Home, Home Health Services and Home Infusion and Durable Medical Equipment.

Mr. Phillips has been in healthcare management for 36 years. He has an under graduate degree in accounting from Virginia Tech and a masters in hospital and health administration from Medical College of Virginia. Mr. Phillips served as President and CEO of Frye Regional Medical Center in Hickory, North Carolina for 18 years prior to joining CHS in November 2004.



Matthew Hanley, MD, CPE
Vice President Medical Affairs
Carolinas Healthcare System

Current Responsibilities

Dr. Hanley has been the Vice President Medical Affairs in the Carolinas HealthCare System at Carolinas Medical Center (CMC) since July 2012. In this role, Dr. Hanley leads quality and safety initiatives and will serve as the liaison between the medical staff and administrators.

Prior Experience

Prior to joining Carolinas HealthCare System, Dr. Hanley served as Vice President Medical Affairs for Centra Health, a not-for profit, Magnet Nursing designation hospital system based in Lynchburg Virginia with over 600 beds and 5000 employees. As the former Vice President of Medical Affairs at Centra Health – named by Forbes as one of the “Safest Hospitals in America” as well as a Top 50 Solucient Cardiovascular Hospital – Dr. Hanley oversaw the Malcolm Baldrige performance excellence system, Population Health and Medicare Profitability strategies and all medical staff office activities. This included provider credentialing, the Medical Executive Committee, CME program and more. Prior to this, he also held multiple leadership roles and served and numerous clinical and administrative committees. As the Co-Medical Director for Trauma Services, he led the successful re-verification of the hospital’s designation as a Level II Trauma Center. Another such committee was responsible for achieving more than 95% of core measure pneumonia and heart attack quality scores and reducing hospital acquired catheter infections by 40%. As Chair of the Centra Health Emergency Services Board, this governing body provided leadership to a voting board responsible for all aspects of the Centra’s emergency services. The group’s work led to a 25% growth in patient visits in three years and a Press Ganey “Top Performer” award, an honor granted to only eight hospitals in the nation annually. Additionally, Dr. Hanley served as an attending emergency physician and corporate officer with Lynchburg Emergency Physicians, Inc. While practicing medicine, he also was the medical director for Lynchburg Fire & Emergency Medical Services and physician for Centra Health’s Center for Wound Care and Hyperbarics.

Education and Awards

Dr. Hanley earned his medical degree from Duke University Medical School, Durham, NC. Certified by the American Board of Emergency Medicine, Dr. Hanley is a fellow in the American Academy of Emergency Medicine and the American College of Emergency Physicians. He also is an Achieved Certified Physician Executive (CPE) of the American College of Physician Executives. He has completed courses in finance, leadership, health law, physician management, quality, negotiation, and communication in the Advance Training Program in Quality & Safety, InterMountain Health, Salt Lake City, UT and served as the Chief Resident from 1998 -2001 in the EM Residency Program here at Carolinas Medical Center, Charlotte, NC. He is currently a MBA candidate at Duke University, FUQUA School of Business, Durham, NC.



Dr. Katie (Kathleen) Kaney, DrPH, MBA, FACHE
Senior Vice President, System Care Coordination
Carolinas Healthcare System

Katie Kaney joined Carolinas HealthCare System (CHS) in 1996 as a reimbursement analyst in the Department of Corporate Compliance. In 1998, Katie was appointed an assistant vice president where she was responsible for the operation of seven emergency departments.

From 1999 until 2007, Katie served as a Vice President of Carolinas Medical Center (CMC) where her divisions were among the busiest; Emergency Department, Level I Trauma Center; MedCenter Air, Neuroscience and Spine Institute, TeleHealth Solutions, LifeShare of the Carolinas, Poison Control Center and the Cardiac Cath Lab. Katie administratively was responsible for the deployment of the world first mobile hospital, MED1, providing care after Hurricane Katrina in Mississippi and New Orleans and in Columbus, OH after devastating floods. Katie is the CMC representative on the board overseeing Mecklenburg County's EMS agency (MEDIC).

Beginning a new role in 2008, Katie was charged with creating a new department: Outreach Development and Coordination. She maintained responsibility for Med Center Air, Telehealth Solutions, MED1 and MEDIC but is focusing her efforts on system integration and business planning for the growth and development of entire CHS. This includes improving the manner in which patients flow through the various components of a large, diverse and geographically dispersed health care system, with the ultimate goal to get the patient seamlessly to the most appropriate level of care, as close to home as possible. This position transformed again in 2012 into the role of Senior Vice President, System Care Coordination, adding the CHS care management functionality to Katie's division.

Katie is a Fellow through the American College of HealthCare Executives and was named 2005 Modern Healthcare Up and Comer, 2010 ACHE Regents Award Winner for NC, and 2004 40 under 40 in the Charlotte Region by the Charlotte Business Journal. She is Past President for Leadership Charlotte and participates on the boards of Loaves and Fishes, University at Buffalo Alumni Association, Greater Charlotte ACHE, Mecklenburg County Forensic Medicine Program and the Carolina Raptor Center. She is a mentor for the University at Buffalo, Queens University, and is a respite volunteer for Hospice of Charlotte. She recently received her Doctorate in Public Health and Health Leadership at UNC Gillings School of Global Public Health. She received her Bachelor of Arts degree in biology and her M.B.A. at State University of New York at Buffalo.



108 Providence Road
Charlotte, NC 28207

October 21, 2013

The Honorable Pat Cotham
Chairman
Board of County Commissioners
600 East 4th Street
Charlotte, NC 28202

Dear Chairman Cotham,

The Amended and Restated Joint Undertaking Agreement which created the Mecklenburg EMS Agency details establishment of a governing board and appointment of the Commissioners to oversee the affairs of the Agency. Novant Health nominates the three existing Commissioners for re-appointment by the Mecklenburg County Commission.

Paula R. Vincent – *see attached bio.*

Thomas N. Zweng – *see attached bio.*

Tanya Blackmon - *see attached bio.*

Please contact me if you require any additional information or action. Thank you for your time and consideration.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Paula R. Vincent'.

Paula R. Vincent
President
Novant Health Foundation and Community Relations

Paula R. Vincent, R.N., M.S.N.
President
Novant Health Foundation and Community Relations

Current Responsibilities

Paula Vincent is the president of Novant Health Foundation and Community Relations

Prior Experience

Mrs. Vincent has spent her entire 30+ year career at Presbyterian Healthcare. During her time with Presbyterian, Mrs. Vincent has served in several roles beginning with a staff nurse and moving up to Chief Nursing Officer and Senior administrative positions. In 2000, Mrs. Vincent took on the role of president for Presbyterian Hospital Matthews, a 102 bed community hospital in which she was responsible for 450 employees with operations including financial and growth strategy. In 2010, Paula was asked to lead the market in Nursing and become the Chief Nursing Officer for Presbyterian Healthcare. In this role, Ms. Vincent focused on strategy and vision for nursing services as well as daily operations and service lines growth. In 2011 Ms. Vincent served as the interim president at Upstate Medical Center and Senior Vice President of Operations, Administrative Executive for the Center City Market and President of Presbyterian Healthcare Foundation. In May 2012 she became the interim president of Presbyterian Healthcare, which included Presbyterian Hospital (622 beds, 3500 employees), Presbyterian Hospital Matthews (117 beds, 800 employees), Presbyterian Hospital Huntersville (75 beds, 600 employees), Presbyterian Orthopedic Hospital (156 beds, 350 employees) and Upstate Medical Center (125 beds, 300 employees) with net operating revenue of \$1.4 billion. In this role Mrs. Vincent was responsible for the strategy for the acute care, ambulatory care and the physician growth. She worked closely with the medical staff to drive access, quality and safety initiatives. Currently she serves as the president of Novant Health Foundation and Development, overseeing a \$131 million dollar budget. In this role she is pulling together six foundations across Novant Health to develop a strategic plan identifying key drivers to move the foundation to be recognized nationally for healthcare philanthropy. In addition her team is focused on enhancing community relations across Novant Health by engaging the community through building relationships and connecting with our strategic plan for Novant Health.

Education and Awards

Mrs. Vincent earned her bachelors and master's of science in nursing from the University of North Carolina at Charlotte. In June of 2006, Paula completed the Johnson and Johnson Wharton's fellowship program in management for nurse executives. She also completed The Leadership Novant program through the University of North Carolina at Chapel Hill in August 2006, 2011 Leadership Charlotte Graduate and 2013 graduate of Leadership Development Initiative. Under the direction of Mrs. Vincent, Presbyterian Healthcare received Magnet designation for the system. In 1994, Mrs. Vincent was one of 100 Nurses selected from a field of more than 62,000 practicing nurses in North Carolina for their contributions in nursing excellence. In 2003, Mrs. Vincent was the recipient of the Charlotte Business Journal "Top 25 Women in Business." In 2009, Mrs. Vincent received the Healthcare Hero award given by the Mecklenburg Times. In 2010, Paula was honored at the Women Honoring Women Luncheon by the NC Stroke Association and in 2012 the honorary chair for Cure by Design with the American Cancer Society.

Community and Professional

Mrs. Vincent is active in the Community and serves on several boards in Charlotte to include, Medic Agency Management Board, Medic Board of Commissioners, UNCC Health and Human Services Advisory Board, CPCC Foundation Board of Directors, Second Harvest Food Bank of Metrolina Board of Directors, Circle of Red with American Heart Association and Greater Charlotte Healthcare Executives Group. Mrs. Vincent is also a member of several professional organizations, NC Nurses Association, American Organization of Nursing Executives (AONE), and American College of Healthcare Executives (ACHE).

Paula is married to John and they have one daughter, Erin. They enjoy traveling, gourmet cooking and wine.

Thomas N. Zweng, M.D., FACS
Senior Vice President of Medical Affairs
Greater Charlotte Market, Novant Health

Thomas N. Zweng, M.D., is the Senior Vice President of Medical Affairs, Greater Charlotte Market, Charlotte, North Carolina and Gaffney Medical Center in Gaffney, South Carolina for Novant Health. He was born and raised in Northern California, and graduated from the University of California at Davis, with honors in Biology and European History. He completed his medical school training at UCLA in 1984. Dr. Zweng spent the next six years at the University of Michigan, completing a general surgery residency.

He was an assistant professor of surgery at the University of Kentucky Medical School from 1990-1995. He developed the laparoscopic general surgery program for the university, performing the some of the first laparoscopic procedures.

In 1996, Dr. Zweng moved to Charlotte, North Carolina, and joined a general surgery group, practicing in the area for ten years. He was the Chief of General Surgery for the Presbyterian Hospitals for two years. In December 2006 he accepted the position of Sr. VP of Medical Affairs for Presbyterian Healthcare's four hospitals, supporting the 2,500 members of the Presbyterian medical staff.

Dr. Zweng is involved in the community, having been a member of the Opera Carolina Board of Directors. He served as the co-chair for the Mecklenburg County Arts and Science 2010 annual fund drive. He participated in Charlotte's Community Building Initiative's year long program in which members of the community work to increase their awareness and ability to influence for racial and ethnic inclusion and equity; and is currently on their board of trustees.

He is married, has three children and a yellow lab named Sally. He is a skeet shooter, avid birder, and an opera fan.

Tanya Stewart Blackmon

Tanya Stewart Blackmon is the President of Novant Health Huntersville Medical Center. Ms. Blackmon holds a Master of Science Degree in Business Administration from Queens College in Charlotte, North Carolina, a Master of Social Work Degree from the University of South Carolina in Columbia, South Carolina and a Bachelor of Science Degree in Social Work from North Carolina A&T State University.

She joined Novant Health in 1992, as the Director of Inpatient Discharge Planning. During her tenure with Novant, she has held a wide variety of leadership roles. In her role of Director of Clinical Improvement and Community Care Services, her responsibilities included clinical improvement, infection control, medical management and disease management (e.g., the Diabetes Resource Center, the Heart Failure Clinic and the Sickle Cell Anemia Clinic). She secured over \$1 million in grant revenue for Novant Health to develop disease management programs in the areas of community case management, diabetes and sickle cell anemia.

In her current role as President, Novant Health Huntersville Medical Center, Ms. Blackmon is responsible for the overall operations of the hospital and its entities. She manages an operating budget of \$287 million and over 650 employees. Under Ms. Blackmon's leadership, the hospital has realized significant growth:

- \$25 million vertical expansion of 15 licensed medical/surgical beds
- \$9.5 million in surgical and cardiovascular service lines
- Exceeding targets in all areas of the corporate balanced scorecard – patient, physician and employee satisfaction, quality and financial vitality
- Partnered with physicians to increase market share in a competitive environment
- Achieving excellence (top 10% of US hospitals) in Clinical Quality for publicly reported Centers for Medicare & Medicaid (CMS) data
- National recognition awards for quality, innovation, and patient, physician and employee satisfaction
- Diversified surgical portfolio and increased surgical volume by 46%

She is currently serving as a member of the North Carolina Hospital Association Policy Committee, an alternate delegate for the American Hospital Association Regional Policy Committee, and locally she is a board member of the Lake Norman Chamber, Charlotte Mecklenburg Medic, and Friendship Child Development Center.

In recognition of her leadership, Ms. Blackmon was named the 1997 *North Carolina Social Work Administrator in Healthcare of the Year* and in 1998, was named by the *Charlotte Business Journal* as one of the "Top 40 Under 40" up and coming leaders in the community. In 2008, she also received the Professional Achievement Award by The National Association of Negro Business and Professional Women's Club, Inc. 2010, she was named one of the "Top 25 Business Women in Charlotte", *The Charlotte Business Journal*. Most recently in, 2012, she was featured in *Pride Magazine* "Making Herstory", March-April issue and recognized as a "Top 25 Minority Executives in Healthcare", by *Modern Healthcare Magazine*. In 2013, she is a recipient of the "50 Most Influential Women Award", from the *Mecklenburg Times* and "Top Women in Business" recipient from *Business Today*.

Ms. Blackmon is the mother of two wonderful children. Her son, Austin, is 27 and a Software Developer in Fairfax, Virginia. Her daughter, 23, Aspen, received her Master of Accounting Degree from the University of North Carolina at Chapel Hill and has begun working with Price Waterhouse Coopers this fall.