



# Mecklenburg County

Medicaid Waiver Implementation

February 5, 2013



# Settlement Agreement

- To go-live with the Medicaid Waiver on March 1, 2013, MeckLINK will submit to two additional readiness reviews by Mercer Consulting.
- Mercer is to determine whether there is a high degree of probability that MeckLINK can accomplish all critical tasks necessary to go live on March 1, 2013, as deemed in a manner consistent with previous readiness reviews of LME-MCOs implementing the waiver.



# Settlement Timeline

January 30

First Mercer follow-up review

February 13

Second Mercer follow-up review

**March 1**

**Medicaid Waiver Go-Live date**



# January 30 Mercer Review

- Mercer and DHHS gave immediate verbal feedback to continue preparation and plan for second review
- Recommendation confirmed in February 1 report:  
  
“MeckLINK has demonstrated significant progress to implement by March 1, 2013 provided that progress continue on the same pace and that all outstanding ‘critical’ tasks be fully resolved prior to March 1, 2013.”



# Provider Network Development

- 100% of interested provider agencies, group practices, and licensed independent practitioners have fully executed contracts with MeckLINK.
- 95% of all providers have completed training on the Alpha claims processing system.



# Priority Tasks for February

- Dashboards and report finalization
  - Using data to effectively manage the business
- Program integrity implementation
  - Preventing fraud, waste and abuse
- Claims payment automation
  - Ensuring accurate and efficient data flow from claims processing to payment information systems



# MeckLINK Keys to Success

- ✓ Dedicated staff at all levels
- ✓ Strong clinical team
- ✓ Data-driven management
- ✓ Robust IT systems and reports
- ✓ Complete provider network
- ✓ Board and community support

**Our goal is to be the best LME/MCO in North Carolina.**