

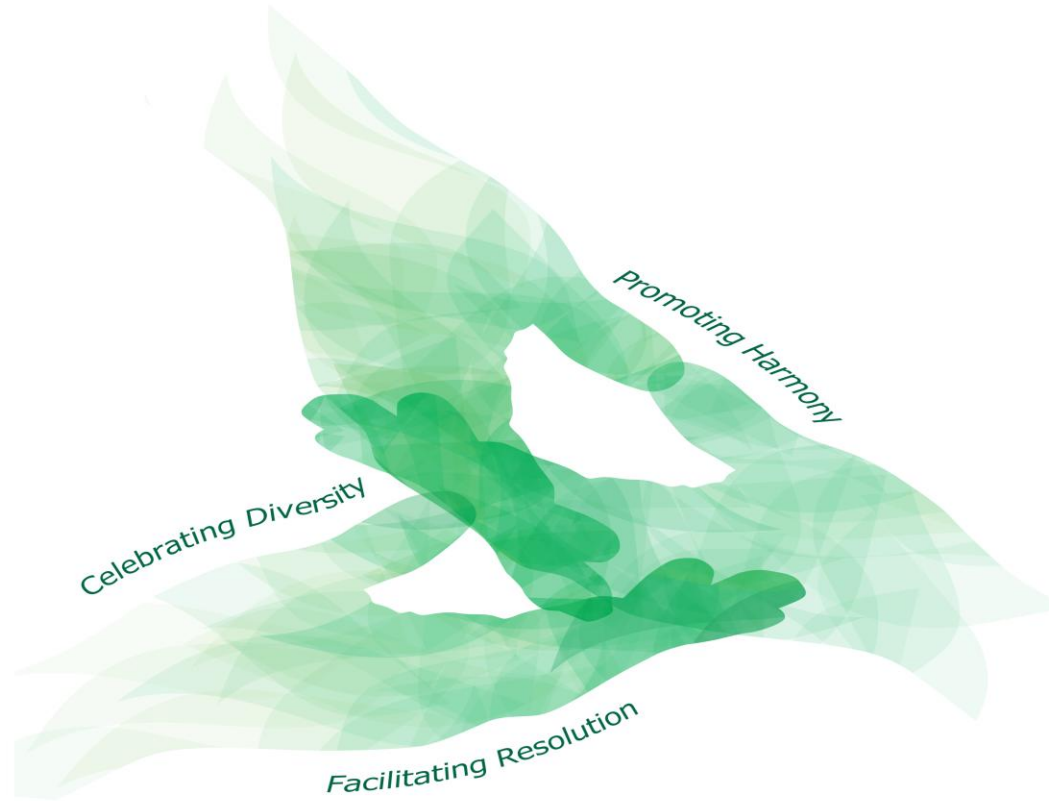


CHARLOTTE MECKLENBURG COMMUNITY RELATIONS COMMITTEE



2013 REPORT TO THE MECKLENBURG BOARD OF
COUNTY COMMISSIONIONERS

UPDATED LOGO REFLECTS CRC CORE SERVICES



Diversity

Harmony

Resolution

VISION

A Charlotte-Mecklenburg where people's differences are acknowledged, understood and appreciated.



MISSION

It is the mission of Charlotte-Mecklenburg Community Relations Committee to advocate for an inclusive community where trust, acceptance, fairness and equity are the community norms.



FAIRNESS IN HOUSING & PUBLIC PLACES

The mission of the CRC is driven, in part, by the fact that equal access in housing and public accommodations is a right, not a privilege.

Charlotte Fair Housing Ordinance

Mecklenburg County Fair Housing Ordinance

Public Accommodations Ordinance



DISPUTE SETTLEMENT / MEDIATION

- *Landlord Tenant*
- *Juvenile Offender*
- *Medicaid*
- *Misdemeanor Cases*
- *Truancy / School Issues*
- *CHA Hearings*
- *Worthless Check Conciliation*

Since 1983 the CRC Dispute Settlement Program has been providing mediation and conciliation services. Using trained volunteer mediators, the program has a 90% resolution rate.



TRAINING AND EDUCATION

Community Relations develops and delivers free training to Charlotte-area neighborhood associations, civic organizations, schools and other groups.

Conflict Management

Diversity

Fair Housing



CELEBRATIONS

MLK, Jr. Celebration

A community-wide effort to reach out to the entire community and embrace diverse cultures.

Police Community Relations

CRC works closely with CMPD to develop trust and communication between officers and citizens.



COMMUNITY DIALOGUES

CRC recognizes that a key component to having a successful community is the ability of its residents to feel trust for those with whom they come into contact regularly, particularly those who may be perceived as being different from themselves.

To bridge gaps and open lines of communication, trust and understanding, CRC periodically holds community forums inviting residents and local officials to build relationships through conversation, dialogue, discussion, and debate.



CRC PARTNERS

CRC has been an integral part of the human relations support system for the City and County for over 50 years. Our partners have aided and assisted us over the years and will continue to do so as we move forward in offering the residents of our community support and services.



AMERICANS WITH DISABILITIES ACT

In 2013 CRC recommended that the City consider an assessment of its current level of ADA compliance. The recommendation was approved and CRC, under the direction of the City Manager's Office, hired an outside service provider to assess selected City facilities, services, programs and communication methods to ensure compliance with ADA Title II requirements.

Increase ADA awareness



Reduce discrimination against persons with disabilities



2013 ACCOMPLISHMENTS

Fair Housing



FH Cases Investigated - 32

FH Trainings - 55

Persons Trained - 811

Revenue Secured - \$236K

2013 ACCOMPLISHMENTS

Mediation



Mediations - 1711

90% Successful

CJ Hours Saved - 3422

CJ Dollars Saved - \$342,200

Conflict Resolution Trainings - 10

People Trained 219

Revenue Secured - \$214,400

2013 ACCOMPLISHMENTS

Training & Education



Diversity Trainings – 20

People Trained – 600

Conflict Resolution Trainings – 10

People Trained 219

FH Trainings – 55

Persons Trained – 811

ADA Trainings – 10

People Trained - 111

Total Persons Trained - 1741

2013 ACCOMPLISHMENTS

Celebrations



Officers Nominated PCRA – 493

Revenue Raised - \$12,000

Officers Honored – 14

PCRA Attendees – 200

MLK Parade – Over 10,000

MLK Breakfast – Over 1000

MLK Statue Celebration

CMS Art & Writing Contest

Revenue Raised – Over \$25K

2013 ACCOMPLISHMENTS

COMMEMORATING CHARLOTTE'S 1963 DESEGREGATION

CRC collaborated with several of its community partners to plan events to commemorate the 50th anniversary of the “eat-ins” when Charlotte leaders decided on May 29, 1963 to integrate restaurants in Charlotte. This represented a pivotal moment in the civil rights movement, both locally and nationally. – “From Sit-Ins to Eat-Ins”: Commemorating Charlotte’s 1963 Desegregation included:



2013 ACCOMPLISHMENTS



Sunday, May 19, 2013 - History Makers panel discussion. 1963 participants & historians shared their stories at 1st United Presbyterian Church. **100 participants**

Monday, May 20, 2013 at 10:00 a.m. – March from Johnson C. Smith University to the County Courthouse reenacting May 20, 1963 march led by Dr. Reginald Hawkins demanding desegregation. **120 participants**

2013 ACCOMPLISHMENTS

Monday, May 20, 2013 at 11:30am –

Annual Noon Commemoration of Mecklenburg Declaration in uptown including cannons, reading of declaration, and a celebration of Mecklenburg County's 250th anniversary. **Over 200 participants**

Monday, May 20, 2013 at 7:30pm – The

May 20th Society 8th Annual Speaker Series featured Pulitzer Prize author Isabel Wilkerson, *Warmth of Other Suns*, who connected her research on 20th century African American history with the Charlotte 1963 history. **125 participants**



2013 ACCOMPLISHMENTS



Wednesday May 29, 2013 – “Eat-in” Event for media marked the historic desegregation, featuring some of today’s civic leaders. Event kicked off two days in which citizens were urged to invite someone of a different race to lunch. **40 participants**

Thursday Evening May 30, 2013 – “From Sit-ins to Eat-ins” Community Festival at the Levine Museum of the New South. Music and food set the mood on 1963. Participants in the 2013 Eat-in reflected on history, shared what they learned and suggested hopes for the future of our community . **186 participants**

2013 ACCOMPLISHMENTS

Community Dialogues



Can We Talk About Gun Violence in
Charlotte-Mecklenburg: What Are The
Facts? What is the Impact?

Trayvon & George – Can We Talk About
The Continuing Danger of the Single
Story

CRB Stakeholder Process

2013 ACCOMPLISHMENTS

CRC Partners



Volunteer Hours – 4254 / \$21.79 per hour

In-Kind Dollars Saved - \$92,695

Grant Revenue - \$330,892

Taxpayer Dollars Saved – \$829,600

Translation Services – 333

Non-English Publications – 263,150

CMPD Hearings – 44

CRB Appeals – 2

IA Complaints Processed – 16

Police Community Dialogues – 2

Partner Survey Ratings – 4.5

2013 ACCOMPLISHMENTS

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Increase # of City facilities/departments
with ADA Signage - FY2014

Number of ADA trainings - 10

Number of persons trained on ADA
Title II requirements - 111

2013 ACCOMPLISHMENTS

ADA/Title II Compliance Expansion

The CRC's Community Relations Manager/ADA Coordinator worked closely with the Institute for Human Centered Design throughout the year to complete an assessment processes and make necessary recommendations regarding the City's compliance with Title II requirements of the American's with Disabilities Act (ADA). The assessment has been completed and the CRC will now work closely with city staff in FY2014 to implement the recommendations and provide needed training in compliance with Title II requirements :

- *City Facilities*
 - *Services*
 - *Programs*
 - *Communications*
- 

QUESTIONS

Q & A

